# **MSS CORPS** 2023 SUSTANIABILITY REPORT

Leading Expert in advanced semiconductor process analysis. For Innovative Service and Social Cohesion.

> MATERIA SCIENCE SERVICE Mana de la contra do la

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MATERIAL SCIENCE SERVICE

风銓科技股份有限公司

# SCIENCE

## About the Report (GRI 2-2 \ 2-3)

The Report is the sustainability report that MSScorps CO., LTD. (hereinafter referred to as MSScorps or the Company)published the third year to demonstrate the Company's goals and actions towards sustainable development and hope all sectors can understand MSScorps's behaviors related to sustainability in depth. In the future, we will regularly publish a sustainability report every year. The Report discloses MSScorps' performance and accomplishment on ESG in 2023 (January 1, 2023, to December 31, 2023), and it is the same period as the duration of annual financial statements. To provider readers more comprehensive performance data, part of content covers the information in the past years and in 2024.

## Accordance and Scope of the Preparation

The Report follows the Universal standards, Sector standards, and Topics standards published by Global Reporting Initiative (GRI) (hereinafter collectively referred to GRI Standards) as well as "Rules Governing the Preparation and Filing of Sustainability Reports by TWSE Listed Companies" published by Taiwan Stock Exchange Corporation for report preparation. Besides, it is supplemented by SASB Standards- Professional & Commercial Services published by Sustainability Accounting Standards Board (SASB). MSScorps' business spreads all over the world, and the scope of disclosure in the Report is based on its important operating site, Taiwan HQ, excluding operating sites in Shanghai, Nanjing and Japan that are covered in the Company's parent company only financial statements. The financial figures cited are from the annual financial statements audited by certified public accountants, using NTD as the unit.

# **Report Cycle**

MSScorps Sustainability Report will be published regularly every year. The publication date of the report this year (2023) is in August 2024. The scheduled publication date of the report next year (2024) is August 2025.

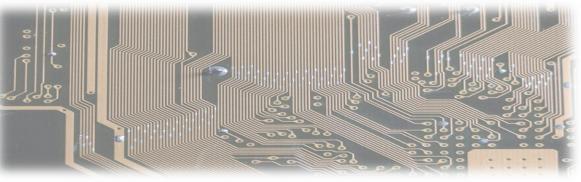
# **Report Preparation Process**

Responsible person at each department and office carry out data statistics and analysis for the Report to implement performance disclosure of ESG plans. After departmental managers and unit supervisors confirm the correctness of the content, it is then included into the Report before summarizing and drafting by the Department of Finance and Department of Accounting. After being reviewed and approved by Chief Financial Officer, the finalized version will be reported to the Chairman. The information in the sustainability report has been approved by senior managers and commissioned to a CPAs firm for assurance.

## **Contact Details**

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About the Report

About MSS corps

Innovative Products and Go Forward-Looking Services

Corporate Governance and Risk Management

Appendix

Diversity, Inclusion,

and Social Cohesion



## Message from the Chairman (GRI 2-22)

Continuous investment in research and development, along with the enhancement of talent retention plans, injects growth momentum into the company' s operations.

With the adoption of Gate-All-Around (GAA) transistor structures at advanced semiconductor process technology nodes, MSScorps CO., LTD. anticipates increased complexity and demand for materials analysis techniques. Leveraging its key patents and analytical methodologies in the field of materials analysis (MA), MSScorps focuses its operations on the Taiwanese market, the global hub for semiconductor R&D. The company plans to drive future operational growth by investing in equipment acquisition ,employee recruitment and training programs.

# Corporate culture and sustainable development, rooted in Taiwan with a global perspective.

From the beginning, we hoped that all members would be as closely bonded as carbon atoms in carbon nanotubes, creating a unique corporate culture and vitality. We continuously strengthen our professionalism and service enthusiasm. By August 2022, we became a public listing company. With shareholder investment, we expanded our business footprint. We are committed to undertaking various corporate social responsibilities, promising and practicing corporate sustainability for all stakeholders. MSScorps upholds integrity as the highest governance principle, maintaining close communication with directors and transparency with shareholders. We value our customers' R&D confidentiality, enhancing cybersecurity annually. We continuously care for the underprivileged through charitable donations, invest in talent cultivation and training, and provide employees with a transparent and fair competitive salary. Besides actively investing in Taiwan, we have recently started exploring overseas markets, aiming to serve more customers and become an important R&D partner, thereby enhancing our R&D capabilities and contributing to revenue, sharing in the prosperity of MSScorps.



Chairman

Liu, Chi-Lun

About the Mes Report	ssage from the ESG Gover Chairman & Str	nance ategy About M!	Climate Strategy and Environment ISS corps Management	Innovative Products and Forward-Looking Services	Corporate Governance and Risk Management		Inclusion, I Cohesion	Appendix	MATERIAL SCIENCE REMARKS OF THE
ESG Governa	nce & Strate				:		wards	s and Achie	vements
Dimension	Sustain Developme (SDG	nt Goals	Performa	nce in 2023		2020.04 2019.11		Successfully developed generation transistor a technology (GAA). Successfully developed precision measuring te	nalysis the
Environment	C CLEAN WATER AND SANTARTON TO ALL AND ANTICATOR TO ALL AND AND AND ANTICATOR TO ALL AND AND ANTICATOR TO ALL AND ANTICATOR TO ALL ANTICATOR TO ALL AND ANTICATOR TO ALL AND ANTICATOR TO ALL ANTIC	ALESPONSIBIL CORSUMPTION AD PEDIDICTION	<ul> <li>There was no violation ag regulations in 2023.</li> <li>The statistical scope of gr and waste over all the ope</li> <li>There was no critical qual in our suppliers in 2023.</li> </ul>	eenhouse gas, water c erating sites in Taiwan	onsumption, (100%).	2018.10 2018.08		Won Awarded the 27th Award of Outstanding Ministry of Economic A Successfully developed precision analysis for lo topography.	SMEs from ffairs(MOEA). the
Society		CENER COLLIFY	<ul> <li>The accumulated spendir NT\$600,000.</li> <li>There was no occupational</li> </ul>		tivities was	2018.02 2017.07		Successfully developed ultra-violet photoresist analysis solution. Successfully developed photoresist protection during the observation electron microscopy.	EUV PR) the method
Governance, Economy, and Innovative Services	8 RECENT NOR AND ICONVINC CAN'R ICONVINC CAN'R ICON	OF JUSTICE STRONG STRONG STRONG DUE TO PARTNERSHIPS TOR THE GOALS STRONG DUE TO THE SHIPS TOR THE GOALS	<ul> <li>Operating income achiever rate achieved 8.93%.</li> <li>There was no critical viola</li> <li>We published 4 articles or performance literature in</li> <li>We submitted 5 patent ap</li> <li>There was no critical deficer audit in 2023.</li> </ul>	tion in 2023. <sup>-</sup> industry-academia co 2023. pplications in 2023.	ooperation	2016.12 2016.02		Successfully developed temperature atomic lay deposition (LT-ALD) tec Successfully develo resolution ingredien method and technolog	rer chnology. ped high- nt analysis y.
						2015.06		Successfully develope thin test of 5 nano for features of the advance	analyzing the

MSSCORPS 2023 SUSTAINABILITY REPORT 5



The company spirit of MSScorps Co., Ltd. is MSS. Our professional masterly (M) team provide spirited (S) services to bring up satisfied (S) customers. Besides, the Company's LOGO is designed by the characters of MSS integrating with the structure of carbon nanotube. MSScorps expects our employees working closely with each other like the carbon atoms in the carbon nanotube and are as tough and flexible as them to continue strengthening professional and passionate characteristics and become a good partner of customers for R&D analysis.

# 的 Vision of Sustainable Development

The company spirit of MSScorps is MSS, and it also represents infinity. We expect the Company has infinite possibilities on the path of sustainable development. While the business grows rapidly, our ESG impacts enhance as well. We want to achieve co-prosperity in the cooperation of sustainable management with all the stakeholders of MSScorps.

Company spirit Masterly-professional team Spirited-enthusiastic services Satisfaction-satisfied customers

 $MSS \rightarrow \infty$ 

Core specialty Material Science Analysis Service

# Sustainable Mission

Vision

Sustainable Value



Leader of the high-end manufacturing process analysis for semiconductors.

- M Environmental Management
- S Government Supervision
- S Social Prosperity
- $\infty$  Innovative services and unlimited development potential.

The same as the characteristic of carbon nanotube, we create sustainable value for MSScorps.

Extensibility: Continuous expansion and comprehensive analysis services. Stability: Steady corporate governance and sustainable management.Thermal

conductivity: Exerting sustainable impact on suppliers and partners.

Toughness: Strong information security and business secret protection management.

Plasticity: Innovative technology development and system optimization. Closeness: Actively involve with social care and bring employee relationship closer.

MATERIAI SCIENCE SERVICE

#### Sustainable Governance and Goals (GRI 2-9 \ 2-12 \ 2-13 \ 2-14)

MSScorps established "Sustainable Development Practice Principles" in 2022 to move towards the vision of sustainable management. While expanding the business performance, we consider positive impacts on governance, environment, and society to develop strategies of corporate sustainability.

In 2023, the Board of Directors took the responsibility of supervising the sustainable development in MSScorps. The responsible department for sustainable development decision is the President's Office, and Department of Finance and Department of Accounting are in charge of the implementation of ESG plans and the preparation of the Board of Directors. Before the publication of the annual report, it will be submitted to the Board of Directors for approval.

Short-term, medium, and long-term goals for sustainable development

Core	Achievements in 2023	Short-term goals (1 year)	Medium and long-term goals (2-10 years)	Corresponding material issues
Corporate Governance and Risk Management	<ul> <li>Actineverinerits in 2023</li> <li>The attendance rate of the Board of Directors and functional committees achieves 90% or above.</li> <li>Assisting directors to participating in functional training coursest 6 hours in 2023.</li> <li>Completion rate of integrity and ethics education training at the governance unit achieves 90% or above.</li> <li>Completion rate of new employee integrity and ethics education training achieves 90% or above.</li> <li>Signing rate of supplier code of conduct and ethical regulation commitment letter achieves more than 85%.</li> <li>Zero critical deficiency found in the internal audit.</li> <li>Completion rate of information security training among managers and employees in the Company achieves 100%.</li> <li>Executing 5 information security drills in 2023.</li> <li>The number of being successfully hacked in 2023 is 0 time.</li> <li>The number of information security reporting of level 3 or above in 2023 is lower than 1 time.</li> </ul>	<ul> <li>Short-term goals (1 year)</li> <li>The attendance rate of the Board of Directors and functional committees achieves 90% or above.</li> <li>Assisting directors to participating in functional training courses; at least 6 hours every year.</li> <li>Completion rate of integrity and ethics education training at the governance unit achieves 90% or above.</li> <li>Completion rate of new employee integrity and ethics education training achieves 90% or above.</li> <li>Completion rate of supplier code of conduct and ethical regulation commitment letter achieves 85% or above.</li> <li>Zero critical deficiency found in the internal audit.</li> <li>Establishing "Risk Management Practice Principles".</li> <li>Completion rate of information security training among managers and employees in the Company achieves 90% or above.</li> <li>Executing at least three information security drills in a year</li> <li>The number of being successfully hacked in a year is lower than 1 time.</li> <li>The number of information security reporting of level 3 or above in a year is lower than 1 time.</li> </ul>	<ul> <li>The attendance rate of the Board of Directors and functional committees achieves 95% or above.</li> <li>Assisting directors to participating in functional training courses; at least 6 hours every year. Among that, it includes courses related to sustainability at least 2 hours.</li> <li>Completion rate of integrity and ethics education training at the governance unit achieves 95% or above.</li> <li>Completion rate of new employee integrity and ethics education training achieves 95% or above.</li> <li>Completion rate of supplier code of conduct and ethical regulation commitment letter achieves 90% or above.</li> <li>Zero critical deficiency found in the internal audit.</li> <li>Enhancing risk identification management performance.</li> <li>Completion rate of information security training among managers and employees in the Company achieves 90% or above.</li> <li>Executing at least three information security drills in a year.</li> <li>The number of being successfully hacked in a year is lower than 1time.</li> <li>The number of information security reporting of level 3 or</li> </ul>	material issues Customer privacy, Information security, Ethical management
			above in a year is lower than 1 time.	

#### MSSCORPS 2023 SUSTAINABILITY REPORT 7



## Sustainable Governance and Goals (GRI 2-9 \ 2-12 \ 2-13 \ 2-14) (Continued)

	Short-term, medium, and long-term goals for sustainable development									
Core	Achievements in 2023	Short-term goals (1 year)	Medium and long-term goals (2-10 years) Corresponding material issues							
Climate Strategy and Environmental Management	<ul> <li>In 2023, we conducted two supplier evaluations, achieving a 100% pass rate. All procurement targets were suppliers who passed the evaluations.</li> <li>In 2023, there were no incidents of violations of environmental regulations.</li> <li>In 2023, we provided a subsidy of 8,000 NTD for the purchase of electric scooters to full-time employees, benefiting a total of six employees.</li> </ul>	<ul> <li>From 2023, we aim to purchase green energy at a premium every year for the annual growth of 3% power consumption.</li> <li>Executing the supplier assessment every half a year and maintaining a pass rate of 100%. All the procurement shall be from the suppliers who passed the assessment.</li> <li>Maintaining no violation against environment-related laws.</li> <li>Providing full-time employees a subsidy of NT\$8,000 for electric scooters.</li> </ul>	<ul> <li>Planning to complete greenhouse gas inventory in MSScorps by 2026 and complete a third-party verification by 2028.</li> <li>Before 2030, the purchase of renewable energy shall achieve 700,000 kWh.</li> <li>Establishing a 1.5°C net-zero pathway and continuing paying attention to Climate Change Response Act and issues of carbon fee.</li> <li>Participating in ESG-related rating, such as TWSE Corporate Governance Evaluation, and CDP (Carbon Disclosure Program) Climate Change Questionnaire.</li> </ul>							
Diversity, Inclusion, and Social Cohesion	<ul> <li>In 2023, 1% of the annual profit (a total of 26,128,000 NTD) was allocated for social welfare purposes.</li> </ul>	<ul> <li>Maintaining the appropriation of 1% annual profits every year for the purpose of public welfare.</li> </ul>	<ul> <li>Maintaining the appropriation of 1% annual profits every year for the purpose of public welfare.</li> <li>Continuing promoting industry-academia cooperation plans.</li> </ul>							
Innovative Products and Forward- Looking Services	<ul> <li>Customer satisfaction scores 95.3t.</li> <li>Customer complaint response rate achieves 100%.</li> <li>Delivery satisfaction rate reached 91.665%.</li> <li>Investing around 5% of the operating income to R%D.</li> </ul>	<ul> <li>Customer satisfaction scores 95 or above.</li> <li>Customer complaint response rate achieves 100%.</li> <li>Delivery rate within 24 hours achieves 85%.</li> <li>Expanding the quantity of machine.</li> <li>Investing around 5% of the operating income to R%D.</li> <li>Continuing increasing the number of labs passing the</li> <li>Prevention certification of ESD S20.20 Electrostatic Discharge.</li> </ul>	<ul> <li>Customer satisfaction scores 95 or above.</li> <li>Customer complaint response rate achieves 100%.</li> <li>Delivery rate within 24 hours achieves 90%.</li> <li>Maintaining consistent machine and equipment specification.</li> <li>Continuing obtaining ISO 9001 Quality Management System and ISO / IEC 17025 Lab Quality Management System Certification.</li> <li>Continuing obtaining ISO 9001 Quality Management System Certification.</li> </ul>							

**Climate Strategy and** Innovative Products and Forward-Looking Services

Environment

Management

Corporate Governance and Risk Management

Appendix

Diversity, Inclusion,

and Social Cohesion



# Stakeholder Engagement(GRI 2-29)

## **Stakeholder and Material Issue Identification Process**

01 Identification

#### Defining 6 Types of Stakeholders

- Referring to the classification from companies in the same trade.
- Internal discussion.
- Following the five key dimensions, "dependency, responsibility, influence, diverse perspectives, and tension" specified in AA1000 Stakeholder Engagement Standard.

#### Summarizing the 22 Issues Related to Sustainability

- Referring to international standards and regulations for sustainability (including GRI Standards, SASB, SDGs, and TCFD).
- Communicating with stakeholders, and cases from companies in the same trade.
- 13 items of issues related to economy and
- 3 items of issues related to environment.
- 6 items of issues related to people (including their human rights).

02 Impact Evaluation

#### **Double Materiality Analysis**

Inviting the 6 types of stakeholders to evaluate the impact level of sustainability-related issues

- and asking an internal team to evaluate the issues:
  - Financial materiality: the level of impact to the "organizational value"
  - Impact materiality: the degree of impact to economy, environment, and people (including their human rights).

## **Issuing Impact Evaluation Ouestionnaires**

- Inviting internal officers to fill out
- Issuing stakeholder guestionnaires.



#### **Preparing the Double-materiality Matrix Plot**

Putting material issues in order based on the results of double-materiality analysis and preparing a matrix plot.

#### **Determining 9 Items of Material** Issues

According to the degree of significance of positive and negative impacts, annual material issues are determined. Explanation of impacts on material issues.

## 04 Regular Examination

#### **Reviewing and Tracking Impacts of**

#### the Issues

Responding stakeholders' concerns and regularly tracking the impact of the issues to carry out rolling adjustment on the list of material issues.



				Climate Strategy and		Corporate			
About the	Message from the	ESG Governance		Environment	Innovative Products and	Governance and Risk	Diversity, Inclusion,		
Report	Chairman	& Strategy	About MSS corps	Management	Forward-Looking Services	Management	and Social Cohesion	Appendix	涡銀科技服份有限公司 MSSCORPS CO., LTD.

### **Results of Stakeholder Identification**

After internal discussion and the reference to the methods of stakeholder identification and engagement adopted by companies in the same trade, MSScorps identified 6 types of stakeholder groups according to AA 1000 SES Stakeholder Engagement Principles. They are ①Customers © Employees © ③Shareholders/ Potential investors © ④Suppliers © ③Banks/ Creditors and ⑥Universities and Colleges. Based on stakeholder groups of different nature, the Company adopts diverse channels for opinion exchange to ensure the effectiveness of the engagement. The result of stakeholder engagement will be reported to the Board of Directors along with the sustainability report as an important reference of the implementation of stakeholder engagement in the Company.

Stakeholder	Importance	Communication channel and frequency	Top 5 issues found in the impact evaluation	Corresponding chapters
Customers	The Company carries the spirit of "satisfied customers" to continuously enhance trust from customers	<ul> <li>Outsourced service quality survey (irregular)</li> <li>Call center and email (routine)</li> <li>Satisfaction questionnaire survey (regular)</li> </ul>	<ul> <li>Ethical management</li> <li>Customer privacy</li> <li>Information security</li> <li>Regulatory compliance</li> <li>Customer relationship and development</li> <li>Quality management</li> </ul>	<ul> <li>2.1 Quality Management</li> <li>2.4 Customer Relationship Maintenance and Development</li> <li>3.2 Ethical Management</li> <li>3.3 Regulatory Compliance</li> <li>3.5 Information Security and Privacy Protection</li> </ul>
Employees	The Company has always emphasized talent cultivation since its establishment and also spares no effort to offer on-the-job training to employees.	<ul> <li>Labor-management meeting (regular)</li> <li>President's mailbox (routine)</li> <li>Employee email, president platform, employee seminar (routine)</li> </ul>	<ul> <li>Ethical management</li> <li>Customer privacy</li> <li>Information security</li> <li>Regulatory compliance</li> <li>Quality management</li> <li>Talent recruitment and welfare system</li> </ul>	<ul><li>2.1 Quality Management</li><li>3.2 Ethical Management</li><li>3.3 Regulatory Compliance</li><li>3.5 Information Security and Privacy Protection</li><li>4.1 Talent Recruitment and Welfare System</li></ul>
Shareholders/ Potential Investors	The company has been fully supported by shareholders in a long term to achieve the current business scale and market competition position.	<ul> <li>General Shareholders' Meeting (regular)</li> <li>Investor zone in the official website (routine)</li> </ul>	<ul> <li>Customer privacy</li> <li>Information security</li> <li>Innovative technology and developmentIntellectual property protection</li> <li>Labor-management relations</li> <li>Talent recruitment and welfare system</li> </ul>	<ul> <li>2.2 Development of Innovative Technology</li> <li>2.3 Intellectual Property Rights Management</li> <li>3.5 Information Security and Privacy Protection</li> <li>4.1 Talent Recruitment and Welfare System</li> </ul>

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About the Message fi Report Chairn	About MSS corps	Climate Strategy and Environment Management	Innovative Products and Forward-Looking Services	Corporate Governance and Risk Management	Diversity, Inclusion, and Social Cohesion	Appendix	
·	A						

## **Results of Stakeholder Identification (Continued)**

Stakeholder	Importance	Communication channel and frequency	Top 5 issues found in the impact evaluation	Corresponding chapters
Suppliers	Our contracted suppliers are the important partners for the Company's sustainable management and growth.	<ul> <li>Supplier quality assessment (regular)</li> <li>Supplier commitment letter signing (irregular)</li> </ul>	<ul> <li>Ethical management</li> <li>Customer privacy</li> <li>Quality management</li> <li>Sustainable supply chain</li> <li>Energy Resource Management</li> </ul>	<ul> <li>1.2 Natural Resources and Waste Management</li> <li>1.3 Suppliers Management</li> <li>2.1 Quality Management</li> <li>3.2 Ethical Management</li> <li>3.5 Information Security and Privacy Protection</li> </ul>
Banks / Creditors	Banks provide the Company stable funds to ensure no business interruption.	<ul> <li>Telephone and email communication (irregular)</li> </ul>	<ul> <li>Ethical management</li> <li>Customer privacy</li> <li>Information security</li> <li>Intellectual property protection</li> <li>Occupational health and safety</li> </ul>	<ul> <li>2.3 Intellectual Property Rights Management</li> <li>3.2 Ethical Management</li> <li>3.5 Information Security and Privacy Protection</li> <li>4.4 Occupational Health and Safety</li> </ul>
Universities and Colleges	Universities and colleges are important places to cultivate talents. The Company continues working with universities and colleges to recruit excellent talents.	<ul> <li>Industry-academia cooperation (irregular)</li> <li>Campus recruitment (irregular)</li> </ul>	<ul> <li>Ethical management</li> <li>Customer privacy</li> <li>Information security</li> <li>Innovative technology and developmentIntellectual property protection</li> <li>Customer relationship and development</li> <li>Intellectual property protection</li> <li>Labor-management relations</li> <li>Occupational health and safety</li> <li>Employee cultivation and career</li> <li>Talent recruitment and welfare system</li> </ul>	<ul> <li>2.2 Development of Innovative Technology</li> <li>2.3 Intellectual Property Rights Management</li> <li>2.4 Customer Relationship Maintenance and Development</li> <li>3.2 Ethical Management</li> <li>3.5 Information Security and Privacy Protection</li> <li>4.1 Talent Recruitment and Welfare System</li> <li>4.2 Employee Cultivation and Career Development</li> <li>4.4 Occupational Health and Safety</li> </ul>

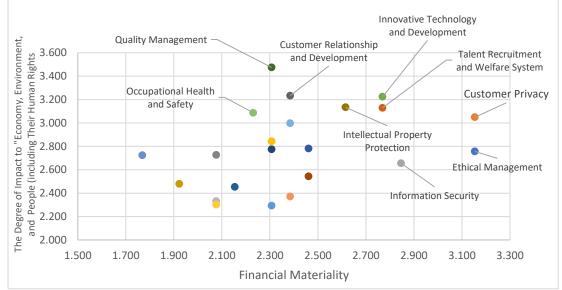
## Identification of Material Issues (GRI 3-1)

To evaluate the impacts on issues related to sustainability, the Company follows the guidance for determining material topics specified in GRI 3: Material Topics 2021 to conduct materiality analysis on issues of sustainability. We adopted the principle of "Double Materiality" and invited stakeholders to evaluate the level of impact to economy, environment, and people (including their human rights) caused by sustainability issues via a questionnaire survey. Internally, we also invited supervisors and managers at each unit to evaluate the actual and potential positive and negative impacts on sustainability issues. An internal team then discussed the level of impact caused by each sustainability issue. If the issue has either "impact materiality" or "financial materiality", it will be identified as a material issue of the year. After the identification by the internal team, a matrix diagram of materiality issues will be prepared according to the evaluation results and be responded in the **report**.

(\*) Double Materiality : Emphasizing that a company's social impact is as important as its financial performance.

## **Double Materiality Matrix Diagram (GRI 3-2)**

For the potential impacts of sustainability issues, the Company invited internal higher managerial officers to evaluate and fill out the questionnaire. The identification of material issues was completed based on the results of impacts to sustainability issues evaluated by stakeholders. In 2023, there were nine materiality issues identified ( (including the nine materiality issues in the matrix diagram of "innovative technology and development", "customer privacy", "information security", "quality management", "ethical management", "customer relationship and development", "intellectual property protection", "talent recruitment and welfare system", and "occupational health and safety". Compared to 2022, one material issues, "occupational health and safety", was added this year. "Climate governance " was not included to the scope of material issues this year.



**Materiality Matrix** 

(\*\*)Financial Materiality : The impact on organizational value.

#### Explanation of material issue difference between 2022 and 2023

#### Material issue in Material issue in

2022	2023	Reason for the change
Climate governance	Х	Our company has incorporated the following issues into our basic operational considerations, regularly tracking and managing their impact and information disclosure. Therefore, we have not selected them as major topics for this year.
Х	Occupational health and safety	Since the second half of 2022, the company has hired on-site nurses, focusing on various issues such as employee health and occupational injuries. Additionally, the company provides consultation services for abnormal health check data of employees.

MATERIAL SCIENCE SERVICE

About the Report	Message from the Chairman	ESG Governance & Strategy About MSS	Climate Strategy and Corporate Environment Innovative Products and Governance and I corps Management Forward-Looking Services Management	2		MATERIAL SCIENCE SERVICE RESOURCE OL UT		
Positive an	Positive and Negative Impact Issue Sequencing							
Negative Qu	ality management	Occupational health and safety	Talent recruitment and welfare system         Customer privacy	Customer relationship a	nd development			
Positive	Positive Innovative technology and development Quality management Intellectual property protection Customer relationship and development Talent recruitment and welfare system							
<b>Description</b>	n <mark>of Mater</mark> ial	Issue Impact						
Dimension	Material issue	Corresponded topic and framework	Description of positive and negative impacts		Activities involving with negative impacts ( Note : $^{\odot}$ to causing, contributing to or being directly linked to the impact) )			
		of international standard		Upstream (such as suppliers)	The organization(such as MSScorps and its subsidiaries)	Downstream(such as the semiconductor industry and industrial customers of IC design)		
	Innovative technology and development	Customized topic	Along with the advance of the technology market, the precision of nanostructure is enhanced. The Company continues developing new technology and looking for small difference in different batches and products as well as abnormal points to reduce the impact to products and performance caused by the difference.		©	O		
Economy and governance	Customer privacy	GRI 418:Customer privacy SASB SV-PS:Information security	Failure of protecting customer information properly might decrease customers' confidence and lower revenue. It might even involve legal risks and cause relevant financial impacts. The Company has solid confidentiality protection measures and signs non-disclosure agreement (NDA) with customers to protect important information.		Ø	Ø		
	Information security	SASB SV-PS : Information security	To avoid material impact to the operation of MSScorps caused by the risks of information equipment failure or confidentiality leakage, the Company continues strengthening information security protection to ensure information security.		0	0		
	Quality management	Customized topic	Quality stability and product quality directly affect the overall business of the Company. We established quality management procedures to implement monitoring on analysis services.		Ø			

About the Report	Message from the Chairman	ESG Governance & Strategy	About MSS corps	Climate Strategy and Environment Management	Innovative Products and Forward-Looking Services	Corporate Governance and Risk Management	Diversity, Inclusion, and Social Cohesion	Appendix	MATE SCIEN SERVI JARABASE
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## **Description of Material Issue Impact (Continued)**

Dimension	Material issue	Corresponded topic and framework	Description of positive and negative impacts	Activities involving with negative impacts (Note : refer to causing, contributing to or being directly linked to the impact) )			
Dimension	Matcharissuc	of international standard		Upstream (such as suppliers)	The organization(such as MSScorps and its subsidiaries)	Downstream(such as the semiconductor industry and industrial customers of IC design)	
	Ethical management	GRI 205: Anti-corruption GRI 206: Anti-competitive behavior SASB SV-PS: Professional Integrity	Company's business ethics and creditability are closely related to the public perception and will further affect customers' trust to MSScorps. The Company requests directors, managerial officers, and employees to comply with relevant regulations of ethical management and avoid unethical conducts.		۵		
Economy and governance	Customer relationship and development	Customized topic	Domestic and overseas key semiconductor manufacturers, LED manufacturers, IC design companies, and semiconductor material and equipment providers are customers that the Company serves for a long time. We established dedicated units with the customers for customer communication and satisfaction survey to meet customer demands and develop solutions and become the best partner of customers.		۲	٢	
	Intellectual property protection	Customized topic	To respond to the fast-changing market dynamics in the semiconductor industry, we must keep an eye on the industrial environment all the time and enhance MSScorps' competency of technology with our patented technology. Besides, the patent of technology can reduce risks and protect the intellectual property right of the technology developed.		Ø	©	
People (including their human rights)	Talent recruitment and welfare system	GRI 401: Employment GRI 405 : Diversity and equal opportunity SASB SV-PS: Workforce Diversity & Engagement	Talent gap is a challenge for the semiconductor industry. Therefore, the Company's recruitment, retention, and welfare will become the key to attract talents.		Ø		
	Occupational health and safety	GRI 403:Occupational health and safety	If the company does not provide a healthy and safe workplace, it may lead to employee and talent loss, and even result in penalties from regulatory authorities, damaging the company's reputation.		0		

	About the Report	Message from the Chairman	ESG Governance & Strategy	About MSS corps	Climate Strategy and Environment Management	Innovative Products and Forward-Looking Services	Corporate Governance and Risk Management	Diversity, Inclusion, and Social Cohesion	Appendix	MATERIAL SCIENCE SERVICE Attitute of the science Attitute of the science of
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# Material Issues Management (GRI3-3)

Dimension	Material issue	Corresponded SDGs	Policy and commitment	Annual action and performance	Chapter of action response
Economy and governance	Innovative technology and development	9 ADDITY, INNOVIDA AND REASTRICTINE	<ul> <li>Established three key aspects for innovative programs and implementing innovation testing and analysis process.</li> <li>Signing industry-academic cooperation R&amp;D contracts.</li> <li>Hosting production output competition for the four groups every year to encourage the enhancement of service output efficiency.</li> <li>Holding internal innovation forum every year.</li> </ul>	<ul> <li>R&amp;D expenses accounted for around 5% of revenue.</li> <li>In 2023, we published 6 articles of industry-academic cooperation performance literature.</li> <li>In 2023, we held 5 sessions of internal innovation forum.</li> </ul>	2.2 Development of Innovative Technology
	Customer privacy	16 PEACE, MISTICE AND STROME INSTITUTORS	<ul> <li>Signing non-disclosure agreement (NDA) with customers.</li> <li>Installing metal detecting door and anti-tailing gate.</li> <li>Setting automatic identification on email to protect customers' business secret.</li> <li>Implementing employee educational training on customer privacy protection.</li> </ul>	In 2023, there was no event of violation on personal information or loss of customer information.	3.5 Information Security and Privacy Protection
	Information security	16 PEACE JUSTICE AND STROME INSTITUTIONS	<ul> <li>Established Chief Information Security Officer.</li> <li>Established "Information Security Handbook", "Information Security Organization and Responsibility Procedures", and "Information Security Incident Management Procedures".</li> <li>Information security educational training.</li> <li>Implementing vulnerability scan, penetration test, phishing test, and disaster backup drills.</li> </ul>	<ul> <li>Passed ISO 27001 information security certification.</li> <li>In 2023, course completion rate and passing rate among all managerial officers and employees were 100%.</li> <li>In 2023, we implemented 5 times of information security drills.</li> <li>In 2023, the number of being hacked successfully was 0.</li> </ul>	3.5 Information Security and Privacy Protection
	Quality management	9 MOUTHY INNOVATION AND REASTROCTURE	<ul> <li>Setting "Quality Target Schedule Control" as well as target KPI and action plans.</li> <li>Continuing passing quality management certification, like ISO 9001 and ISO/ IEC 17025, and expanding operating sites for certification.</li> </ul>	<ul> <li>Completion rate of quality performance indicators in "Quality Target Schedule Control" was 100%.</li> <li>Passed ISO 9001 quality management system certification.</li> <li>Passed ISO / IEC 17025 lab quality management system certification.</li> <li>Passed ESD S20.20 electrostatic discharge prevention certification.</li> </ul>	2.1Quality Management
	Ethical management	16 PRACE JUSTICE AND STROME INSTITUTIONS	<ul> <li>Established "Code of Ethics and Conduct", "Ethical Management Principle", and "Procedures for Ethical Management and Guidelines for Conduct".</li> <li>Established "Supplier Code of Conduct and Ethics Commitment".</li> <li>Providing governance units and new employees educational training on ethical management every year</li> </ul>	<ul> <li>Completion rate of ethical management education training on governance units was 100%.</li> <li>Signing rate of supplier code of conduct and ethics commitment was 100%.</li> <li>No critical deficiency found in the internal audit</li> </ul>	3.2 Ethical Management

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# Material Issues Management (GRI3-3) (Continued)

Dimension	Material issue	Corresponded SDGs	Policy and commitment	Annual action and performance	Chapter of action response
Economy and	Customer relationship and development	16 PRACE_JUSTICE INDISTROME INSTITUTIONS	<ul> <li>Using a smart electronic system to systemize case scheduling.</li> <li>Established "Customer Feedback Procedure".</li> <li>Implementing customer satisfaction survey</li> </ul>	<ul> <li>In 2023, customer complaint response rate was 100%.</li> <li>In 2023, customer satisfaction scored 95.3.</li> </ul>	2.4Customer Relationship Maintenance and Development
governance	Intellectual property protection	9 RUUSTI: RIVINITOR ANI NEASTRUCTURE	<ul> <li>Applying patents to protect intellectual property rights.</li> <li>Hosting educational training on business secret protection every year.</li> </ul>	In 2023, we submitted 9 cases for patent application.	2.3 Intellectual Property Rights Management
People	Talent recruitment and welfare system	5 GENCE FORMATIV TOTALITY TOTALITY STATE S DECENT WORK AND CONSINCE CONTROL CONSINCE CONTROL CONTROL CONSINCE CONTROL CO	<ul> <li>Rooting in colleges and universities and strengthening campus recruitment.</li> <li>Established "Organization Regulations on Employee Welfare Committee".</li> <li>For salary and welfare, we promise "no limitation and ceiling on salary ".</li> </ul>	<ul> <li>In 2023, the retention rate of parental leave was 100%.</li> <li>Established breastfeeding room and offered service of day care through special arrangement with the center.</li> </ul>	4.1 Talent Recruitment and Welfare System
(including their human rights)	Occupational health and safety	3 GOOD HEALTH AND MELLERING 	<ul> <li>Understand the hazards and risks in the workplace, assess the impact on all relevant personnel within the company, and ensure that everyone has the correct awareness to maintain a healthy and injury-free work environment.</li> </ul>	<ul> <li>Biennial employee health check-up services.</li> <li>Quarterly health consultation services.</li> <li>Abnormal health check-up consultations and follow-up tracking for employees.</li> </ul>	4.4 Occupational Health and Safety

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## About MSScorps(GRI 2-6)

Since establishment, MSScorps has rooted in the material analysis technology for the advanced manufacturing process of semiconductor. We provide consistent quality to global semiconductor customers as well as analysis reports with correct data. Besides, we provide customers the best report and delivery date through automatic scheduling smart electronic system developed independently to help them shorten R&D schedule. In recent years, the Company initiates public fundraising. Other than seeking a proper venue for continuous expansion of analysis capacity, we also invest in more R&D energy to deploy even advanced manufacturing process material analysis technology in the future. It can comprehensively enhance stickiness of commissioned customers to ensure steady growth in profiting ability and crate more shareholder value. Besides, MSScoprs carries the concept of giving back to the society of taking from the society, giving back to the society. We have persisted in engaging with social welfare for many years to take care of vulnerable groups in all age profiles. In terms of talent attraction and recruitment, we work with education circles for diverse industry-academia R&D collaboration, full-time intern project, and industrial expert instruction. By rooting in campus, we want to cultivate more excellent young seeds to join MSScorps team.

# **Overview of MSScorps (GRI 2-1)**

With professional and excellent service quality, MSScorps is fully trusted by customers and possesses a market share for advanced manufacturing process analysis below 5nm. In 2023, our market share in the domestic material analysis service was more than 50%. The high-focus on R&D in the beginning of the establishment certainly contributed a lot. In addition, MSScorps will continue expanding items of analysis service to satisfy customers' demands in comprehensive analysis services.

## **Company Profile**

Name of the company	MSScorps Co., Ltd.	005.07 Approval for establishment 2018.04 Branch in Hsinchu Science P established. 2018.08 Established Nanjing MSS Ele	2020.11 Zhuber branch was established
Location of HQ	Taiwan (1F., No. 27, Puding Road, Hsinchu City)	Technology Co., 2018.10 Branch in Tainan Science Pa established	
Date of the establishment	July 27, 2005		2021.03 Conduct the public offering of shares 2021.07 Established Audit Committee
Main types of products	Listed other electronics industry; main technology	2022.08 TWSE- listing	2021.07 Established Remuneration Committee 2021.07 Shares registered on the Emerging Stock Market
and services	analysis services		
Legal nature and form of	Formally listed in Taiwan Stock Exchange on August 31,		
company ownership	2022; common stock symbol: 6830	2023.08 Establishing	the Japanese subsidiary MSS JAPAN Co., Ltd.
Number of employees in	Up to December 31, 2023, total number of employees		
HQ	was 515 people.		
Paid-in capital	NT\$467,811,750		MSSCORPS 2023 SUSTAINABILITY REPORT 17

#### **MSScorps** Milestones

MSScorps achieved an operating income of NT\$1.88 billion in 2023. It hit a historical high with an annual growth rate of 8.92%. To help investors fully understand the business operation in MSScorps, the Company publishes information related to operating income and financial statements regularly according to legal regulations. Detailed financial statements can be seen in TWSE or the Company's official website . Unit: Thousands of NTD

Iter	Items		2022	2021
Direct economic value generated	Revenue	1,880,575	1,726,427	1,469,881
	Operating costs	660,499	601,943	549,923
	Operating expenses	124,433	132,884	64,578
Economic value	Employee benefits	751,406	648,435	559,603
distributed	Cash dividends	257,297	185,747	103,193
	Community investments	620	860	365
	Tax expenses(Note 2)	77,492	84,047	42,249
Economic value re	etained	8,828	72,511	149,970

Note 1 : For detailed financial information, please refer to the 2023 consolidated financial report of MSScorps.

Note 2 : This is the income tax expense actually paid for the year.

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Unit: Thousands of NTD



## **Government Subsidy**

Subsidized by Item of subsidy Amount National Development Rooted in Taiwan 2,479 Council **Enterprise Investment** National Development Intelligent Machine 16,805 Council Industry Promotion Bureau of Industry, Ministry of Economic **R&D** Investment offset 6,866 Affairs (MOEA) Total 26,150

## Qualification of Public Association and Society (GRI 2-28)

MSScorps actively participates in various public associations and societies. During the process of participation and discussion, we understand and cooperate with industrial trends, look for various collaboration and development opportunities, and enhance two-way communication with industries.

Name of the public association or society	Qualication
Taiwan Printed Circuit Association (TPCA)	Membership
Semiconductor Equipment and Materials International (SEMI)	Membership
The Allied Association for Science Park Industries	Membership
National Association of Small & Medium Enterprises, R.O.C. ( NASME )	Membership

# **L** Climate Strategy and

# **Environmental Management**

## 1.1 Climate Change Response

1.2 Natural Resources and Waste Management

1.3 Suppliers Management

According to "2023 Global Risks Report" published by World Economic Forum (WEF), risks related to environment have been listed as top global risks for years. The top two risks are "climate mitigation failure" and "climate adaptation failure", and it shows issues of climate change demand immediate actions globally. As a global citizen, MSScorps understands the impacts of climate change caused by global warming. We pay attention to the progress of international conventions on climate change and government's laws in responding climate change all the time to perform the corporate social responsibility and make our environmental management mechanism perfect. In the future, we also plan to purchase green power in response to the future trend of development and expect to prepare our sustainability capacity in advance to move towards the target of 50% energy saving by 2025. MSScorps did not involve with violation against environmental laws or regulations in 2023.

Corresponded UN SDGs	Corresponded GRI material topics	Stakeholders recommended to read the information	Corresponded material issues
6 CILLAN MATER CARLAN MATERIA CARLAN MATERIA	GRI 201 : Economic Performance GRI 302 : Energy GRI 303 : Water and Effluents GRI 305 : Emissions GRI 306 : Waste	Suppliers	Permanent Issues

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# 1.1 Climate Change Response

## 1.1.1 Climate Action

Along with the more and more severe situation on global climate change, our government is speeding up carbon reduction behaviors step by step to strengthen mitigation and adaptation to climate change. Besides, "Climate Change Response Act" has been formally approved in January 2023 to establish the target of greenhouse gas emissions net zero by 2050. Continuous attention on impacts caused by climate factors reduces business risks while regular disclosure information on enterprise promotion helps to increase the trust among investors.

In facing impacts caused by climate change, MSScorps identifies risks and opportunities of climate change based on the framework of Task Force on Climate-related Financial Disclosures (TCFD), discloses the possible financial impacts in the future and coping strategies, and construct a perfect system for climate change response. In reducing negative financial impacts caused by climate change, we look for opportunities during the process of transition and response to develop new business opportunities. TCFD establishes the structure according to the four core elements, "governance", "strategy", "risk management", and "metrics and targets" to effectively manage risks and opportunities of climate change. The Company promote TCFD climate risks management system based on the following nine steps.

#### Climate Risk and Opportunity Identification and Risk Management Process

Step1	Call departments together for division of responsibilities based on the nature of business.
Step2	Define the relevance of risks and opportunities to the business of the Company.
Step3	Evaluate possible impacts of climate risks and opportunities to each business unit.
Step4	Evaluate the level of impact and frequency of climate risks and opportunities through stakeholders.
Step5	Determine material climate risks and opportunities and prepare a matrix diagram.
Step6	Analyze possible financial impacts and evaluate feasible coping strategies.
Step7	Adopt corresponding promotional strategies based on climate risks and opportunities and establish qualitative or quantitative KPIs.
Step8	Regularly review strategic targets and implementation results to adjust implementation strategies on a rolling basis.
Step9	Rapidly activate the coping strategy upon risks and opportunities to reduce the loss caused by climate risks.



Diversity, Inclusion,

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Based on the first to the fifth step of the above management process, the results of TCFD risks and opportunities identified by MSScorps are shown in the matrix diagram below. MSScorps gathered managers at relevant departments together to participate in climate change educational training and invited them to fill out the questionnaire for climate risks and opportunities. The statistical analysis shows 8 climate risks and 10 climate opportunities. Climate risks include physical risks and transition risks. Items of physical risks can be classified to chronic risks and acute risks while transition risks include four types, and they are policy and legal risks, technology risks, market risks, and reputation risks. Climate-related opportunities contain five categories, including resource efficiency, source of energy, products and services, markets, and resilience. MSScorps first identified factors of risks and opportunities before analyzing financial impacts to the Company based on the types of risk and opportunity impacts. It will then be summarized according the timeline of risks and opportunities in a short-term, medium-term, and long-term scale. The short term refer to the occurrence in 1 to 3 years, medium term is 3 to 5 years, and long term is 5 years or above.

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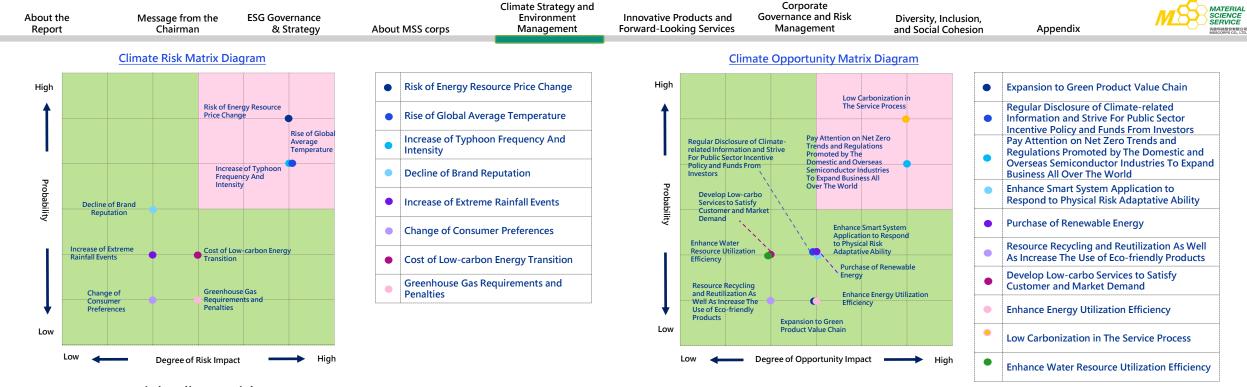
## Table of Climate Risk Category and Impacts

Category	ltem	Factor	Description	Impacts	Time scale
	A	Increase of typhoon frequency and intensity	The frequency of severe typhoons is increased. It causes operation interruption or suspension and might endanger employee safety when it is even more severe	Increased operating costs Decreased sales turnover	Long term
Physical risk	Acute	Increase of extreme rainfall events	Climate change might cause extreme weather events, like torrential downpours and flooding. It delays the delivery to customers and causes financial impacts.	Increased operating costs	Medium term
	Chronic	Rise of global average temperature	Climate change might cause an increase in global average temperature and persistent high temperature. It affects the power consumption (like the increased use of air conditioning) in the Company and increases electricity costs	Increased operating costs	Long term
	Policy and legal	Greenhouse gas requirements and penalties	Policies related to climate change continue developing. Government requests to implement the disclosure of greenhouse gas emissions, and failure of compliance might result in penalties.	Decreased sales turnover	Long term
	Technology	Cost of low-carbon energy transition	The requirements on low-carbon solutions by government and customers result in the low-carbon transition launched by the Company. It is an additional R&D cost to reduce the carbon emission generated for operation during the process of developing low-carbon and energy-saving technology.	Increased operating costs	Medium term
Transition risk	Madiat	Change of consumer preferences	Customers are paying increased attention on climate issues. If the Company fails to establish carbon reduction targets, we might be eliminated from the market because of not meeting customer demands and international trends.	Decreased sales turnover	Long term
	Market	Risk of energy resource price change	According to the data provided by Taiwan Power Company, electricity fee in the future might increase in Taiwan if replacing nuclear power with renewable energy and replacing coal combustion with gas.	Increased operating costs Decreased sales turnover	Long term
	Reputation	Decline of brand reputation	According to international trends, the Company includes climate risks into the consideration of operation. The improper risk management on climate implemented by the Company might reduce the trust from stakeholders (like suppliers and customers) and cause negative impacts to brand reputation. The decline of trust to the brand will lead to decreased business turnover and the loss of business reputation.	Increased operating costs	Medium term

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## Table of Climate Opportunity Category and Impacts

Category	Item	Factor	Description	Impacts
	Expansion to green product value chain	We provide advanced manufacturing process analysis to low-carbon IC product manufacturers and actively strive for business opportunities with members of the Semiconductor Climate Consortium (SCC) to work with green value chain partners for the implementation of net zero carbon emissions. Meanwhile, we enhance the Company's reputation and strengthen relationship to stakeholders.	Increased sales turnover	Medium term
Markets	Pay attention on net zero trends and regulations promoted by the domestic and overseas semiconductor industries to expand business all over the world	Under the confrontations of the Fourth Industrial Revolution and geopolitics, the semiconductor industry is facing the issue of de-Taiwanization. The Company's potential customers turn to semiconductor industries in different countries. Enterprises in different countries have different requirements on working partners in terms of climate issues. If the Company can achieve the goals of sustainability transition as soon as possible, we will be able to grasp early opportunities in global markets.	Increased sales turnover	Medium term
Source of energy	Purchase of renewable energy	Using renewable energy can reduce the emission of greenhouse gas, like CO2, generated by fossil fuels. It helps to reduce collection of carbon fee.	Reduced operating costs	Short term
Products and	Develop low-carbo services to satisfy customer and market demand	Establishing partnership with upstream and downstream suppliers or with industry, government, and academia to develop innovation solutions responding to the challenges of climate change and to promote circular economy	Increased sales turnover	Long term
services	Low carbonization in the service process	Establishing the optimal new service site in different countries to ensure the lowest carbon footprint during the transportation of samples and during the period of service provided by our employees.	Reduced operating costs	Short term
	Resource recycling and reutilization as well as increase the use of eco-friendly products	Reducing the carton consumption, plastic usage, and waste generation during the transportation; lab waste liquid recycling; focusing on green purchase for office supplies.	Reduced operating costs	Short term
Resource efficiency	Enhance energy utilization efficiency	Finding out hot spots of energy consumption through scope 1 and scope 2 greenhouse gas verification to improve energy utilization efficiency at the hot spots and reduce the expense of carbon fee in the future.	Reduced operating costs	Short term
	Enhance water resource utilization efficiency	Enhancing water resource utilization efficiency can reduce water shortage and lower the cost of water fee.	Reduced operating costs	Medium term
Resilience	Regular disclosure of climate- related information and strive for public sector incentive policy and funds from investors	Responding to transition risks of climate change, such as policy and legal risks; regular disclosure of risks and opportunities related to climate will attract more investors and obtain source of new capital.	Increased sales turnover	Short term
Resilence	Enhance smart system application to respond to physical risk adaptative ability	Frequency of extreme weather events is increased. Monitoring sample delivery and receiving process through smart E system can reduce probability of business interruption and loss, enhance efficiency, and respond to resilience of climate physical risks.	Reduced operating costs	Long term



The sequencing of the **eight climate risks** based on the level of risks is the risk of energy resource price change, the increase of typhoon frequency and intensity, the rise of global average temperature, the cost of low-carbon energy transition, the decline of brand reputation, greenhouse gas requirements and penalties, the change of consumer preferences, and the increase of extreme rainfall events.

The sequencing of the <u>ten climate opportunities</u> based on the level of relevance is s low carbonization in the service process, paying attention on net zero trends and regulations promoted by the domestic and overseas semiconductor industries to expand business all over the world, the purchase of renewable energy, regular disclosure of climate-related information and strive for public sector incentive policy and funds from investors, enhancing smart E system application to respond to physical risk adaptative ability, developing low-carbon services to satisfy customer and market demand, enhancing water resource utilization efficiency, expansion to green product value chain, enhancing energy utilization efficiency, and resource recycling and reutilization as well as increasing the use of eco-friendly products.

In the risk matrix diagram, the three climate-related risks (the rise of global average temperature, the risk of energy resource price change, and the increase of typhoon frequency and intensity) in the red box are the material climate risks identified by MSScorps. It helps decision makers to rapidly set strategic policies to reduce climate risks according to the results of identification as well as communicate with stakeholders and promote relevant coping measures.

In the opportunity matrix diagram, the material climate opportunities (low carbonization in the service process and paying attention on net zero trends and regulations promoted by the domestic and overseas semiconductor industries to expand business all over the world) identified by the Company are in the red box. It reveals product types and service policies that can be developed when facing impacts of climate change in the future. Next, based on the step 6 to the step 9 of the risk management process, the Company listed the main responding departments, existing strategies, indicators and KPI, future solutions that can be used, and expected KPI for the material topics of climate risks and opportunities. Please refer to the description below :

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#### Table of Material Climate Risk Responding Strategies and Corresponding Indicators and Targets

Category	Factor	Strategies, indicators, and KPI in 2023	Future solutions to be used	Expected KPI
Chronic physical risks	Rise of global average temperature	<ol> <li>Greenhouse gas inventory progress: The purchase of electricity, oil, and water for all factory sites in Taiwan has been inventoried.</li> <li>Actively developing low-carbon operational methods, such as paperless office, using low-energy consumption equipment/ high-efficiency equipment.</li> </ol>	<ol> <li>To implement greenhouse gas verification .</li> <li>To review the status of power consumption regularly, find out the hot spots, and establish power-saving policies.</li> <li>To introduce ISO 50001 for energy management.</li> </ol>	1. Planned to implement a greenhouse gas inventory system in 2024 to effectively compile the data.
Transition risks: Market	Risk of energy resource price change	Actively developing low-carbon operational methods, such as using smart E-system and low- energy consumption equipment/ high-efficiency equipment.	<ol> <li>To optimize the smart E-system and enhance cross- department efficiency.</li> <li>To actively enhance energy efficiency and optimize resource management process to increase energy stability.</li> <li>To introduce ISO 50001 for energy management.</li> </ol>	<ol> <li>Establishing smart E-system maintenance and update frequency</li> <li>Through system scheduling, reduce the frequency of sample collection and delivery to decrease carbon emissions.</li> </ol>
Acute physical risks	Increase of typhoon frequency and intensity	Stay updated with the Central Weather Bureau's information, establish natural disaster response measures, and form a response organization, to be announced by the Presidents Office.	<ol> <li>To strengthen emergency measures to prevent natural disasters and establish a response organization.</li> <li>To establish a smart disaster prevention and rescue platform (disaster reporting system)</li> </ol>	<ol> <li>Paying attention to the information released by Central Weather Bureau.</li> <li>Systematic records of receiving and sending samples.</li> <li>Adjusting personnel allocation/ shift arrangement for working days at typhoon days appropriately to ensure sufficient manpower to support operation.</li> </ol>

### Table of Material Climate Opportunity Responding Strategies and Corresponding Indicators and Targets

Category	Factor	Strategies, indicators, and KPI in 2023	Future solutions to be used	Expected KPI
Products and services	Low carbonization in the service process	Using the smart E-system to help cross-department communication. In 2023, reduce manual entry errors and improve reconciliation efficiency.	<ol> <li>To optimize the smart E-system and enhance cross- department efficiency.</li> <li>To find out hot spots of carbon emission through calculating carbon footprint during the process of services and establish carbon reduction policies.</li> </ol>	<ol> <li>Establishing smart E-system maintenance and update frequency.</li> <li>List of service carbon footprint verification.</li> </ol>
Markets	Pay attention on net zero trends and regulations promoted by the domestic and overseas semiconductor industries to expand business all over the world	The President Office is in charge of discussing strategies and implementation direction and reports to the Chairman regularly.	<ol> <li>Sustainability Committee tracks and revises policies related to climate established by the Company for domestic and overseas operating sites.</li> <li>To establish a climate risk management process.</li> </ol>	<ol> <li>Climate policy and regulatory compliance evaluation.</li> <li>Implementation rate of climate risk management process.</li> </ol>

MATERIAL SCIENCE SERVICE 洗錠料技設份有限公 MSSCORPS Co., LTI

## 1.1.2 Greenhouse Gas Emissions and Management

MSScorps follows the classification of GHG Protocol to conduct initial statistics on the greenhouse gas emissions in 2023 and adopts the approach of operational right of Control for organizational verification border. The coverage scope includes Hsinchu Operation HQ, Hsinchu Material Analysis Division, Zhubei Branch, and Tainan Science Park Branch to conduct emission statistics on Scope 1 direct greenhouse gas emissions ,Scope 2 indirect greenhouse gas emissions and Scope 3 purchased electricity of leased assets. In 2023, MSSCorps' greenhouse gas emissions was 3,050.0342 tons CO2e/ year in total; of which, the ratio of lab power consumption was the highest. The Company plans to complete greenhouse gas emissions verification in the whole company by 2026 and complete the third-party verification by 2028.

	Scope 1 ( tons CO2e/ year )	Scope 2 ( tons CO2e/ year )	Scope 3 ( tons CO2e/ year )	Total emissions ( tons CO2e/ year )
Total emissions in 2021	112.33	1,954.35	-	2,066.68
Ratio in the category in 2021	5.4%	94.6%	-	100%
Total emissions in 2022	104.69	2,988.91	-	3,093.6
Ratio in the category in 2022	3.4%	96.6%	-	100%
Total emissions in 2023	175.8626	2,766.5660	107.6056	3,050.0342
Ratio in the category in 2021	5.8%	90.7%	3.5%	100%

- Note 1 : MSScorps added new services in 2023 and increased the verification number of operating sites. It caused the rise of power consumption
- Note 2 : The source of the emission factor refers to the 6.0.4 version of the Greenhouse Gas Emission Factor Management Table of the Environmental Protection Administration and the 2023 electricity carbon emission factor 0.494kgCO2e/ kWh announced by the Energy Bureau of the Ministry of Economic Affairs.
- Note 3 : The source of emission identified for the Scope 1 was gasoline for the 14 company cars and refrigerant equipments.
- Note 4 : Since MSScorps began conducting greenhouse gas inventories in 2023, there is no data available for 2021 and 2022.
- Note 5 : Scope 3 includes the purchased electricity of leased assets, but the inventory is not yet complete. It is expected to be gradually completed in the future.

## 1.2 Natural Resources and Waste Management 1.2.1 Energy Policy and Management

As a part of global technology supply chain, MSScorps chooses to take the lead instead of doing nothing by actively planning conservation plans for resources, energy-saving and carbon reduction measures, and measures related corporate sustainability. Currently, we are working hard to improve the energy management mechanism, review and calculate internal energy consumption, and track energy utilization to fully implement energy reduction measures and optimize energy efficiency.

In 2023, the scope of energy consumption verified by the Company includes Hsinchu Operation HQ, Hsinchu Material Analysis Division, Zhubei Branch, and Tainan Science Park Branch. In addition, to support green energy, the Company provides a subsidy to employees who purchase electric scooters. With the proof of purchase, a subsidy of NT\$8,000 will be granted. It can also achieve the reduction of Scope 3 greenhouse gas emissions generated by the commuting of employees.

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and Social Cohesion

Statistics of energy utilization and energy consumption

Energy category (original unit)	Total consumption in 2021	Total consumption in 2022	Total consumption in 2023	Total energy consumption in 2021 (GJ)	Total energy consumption in 2022 (GJ)	Total energy consumption in 2023 (GJ)
Purchased electricity (kWh)	3,839,581	6,038,203	6,679,092	13,822.5	21,737.5	24,044.7
Gasoline (L)	37,318	44,411	51,907	1,218.5	1,450.1	1,825.7
Total energy utilization	(GJ)			15,041.0	23,187.6	25,870.4
Energy intensity (GJ/ N	10.2	13.4	13.8			

Note 1 : MSScorps added new RA and SA services in 2023 and increased the verification number of operating sites. Therefore, the power consumption increased.

Note 2 : Energy intensity is calculated by total energy consumption divided by operating income (unit: GJ / NT\$ million).

#### State of energy utilization at each operating site in 2023

Operating sites \ State of energy utilization	Purchased electricity (kWh)	Gasoline (L)	Energy consumption (GJ)	Energy consumption percentage of purchased electricity (%)
Hsinchu Operation HQ	1,319,113	3,687	4,878.5	97.3%
Hsinchu Material Analysis Division	2,334,898	39,800	9.805.4	85.7%
Zhubei Branch	2,547,521	6,442	9,397.7	97.6%
Tainan Science Park Branch	477,560	1,978	1,788.8	96.1%
Total consumption	6,679,092	51,907	25,870.4	92.9%

Note 1 : Calculate based on the heating value provided in version 6.0.4 of the Greenhouse Gas Emission Factor Management Table announced on the Energy Bureau website. The heating value for the purchased electricity is 3,600 GJ/ million kWh, and the heating value for vehicle diesel is 8,400 kcal/L, vehicle gasoline is 7,800 kcal/L. Each kcal=4,187J  $^{\circ}$ 

Note 2: Energy consumption is gasoline used by company cars and electricity for machine and equipment. Administrative Management Department is in charge of the calculation of electricity bills and fuel bills every month.



## 1.2.2 Energy-saving Measures

MSScorps adopts high-efficiency and energy-saving products in priority when purchasing equipment. Currently, most equipment has an energy label or energy efficiency labelling. The electricity consumption of machine changes according to the utilization frequency and production capacity. Relevant operating personnel will examine equipment operation and energy consumption to replace old or high energy consumption machine to reduce energy burden. In terms of energy saving, we are moving towards the targets established. To save electricity, MSScorps uses LED lamps in all the new plants and is currently replacing lamps in other plant areas. We also conduct regular washing and maintenance on air conditioners and air-conditioning equipment to ensure normal operation of machine and reduce energy consumption rate.

Water cooled chiller of central air conditioning in Zhubei	Using energy-saving products approved by Bureau of Energy, Ministry of Economic Affairs. The central air conditioning water cooled chiller used in the Company has obtained Grade 3 Energy Efficiency Mark and meets cooling energy coefficient of performance (COP). The new water cooled chiller has energy efficiency in the 3rd grade , and it is a product with higher energy saving performance.	
RA water cooled chiller	Using energy-saving products approved by Bureau of Energy, Ministry of Economic Affairs. The Company's RA water cooled chiller has obtain Grade 3 Energy Efficiency Mark and meets new RA water cooled chiller cooling energy coefficient of performance (COP).	

Note1 : Energy efficiency label represents energy performance grade, including grade 1 to 5. The greater figure represents higher energy consumption while lower figures mean less energy consumption and save more energy and electricity, release less CO2, and have less damage to the earth.

## **1.2.3 Water Resource Policy and Management**

The source of water intake in MSScorps is Taiwan Water Corporation and is for domestic use. Therefore, the discharged water is general domestic wastewater. There is no additional wastewater generated during the manufacturing process, and the wastewater is discharged through the pipelines in the building. The Company checked the water consumption between 2021 and 2023, including Hsinchu Operation HQ, Hsinchu Material Analysis Division, Zhubei Branch, and Tainan Science Park Branch. We also promote and encourage employees to implement water conservation.

Diversity, Inclusion,

#### Third-party tap water intake (million liters)

Location	2021	2022	2023
Hsinchu Operation HQ	2.0	2.5	2.9
Hsinchu Material Analysis Division	3.1	3.5	2.2
Zhubei Branch	1.0	2.0	5.2
Tainan Science Park Branch	1.0	1.0	0.2
Total water withdraw	7.1	9.0	10.5
Total water discharge	7.1	9.0	10.5

Note 1: Tap water consumption is based on the record of meter specified in the water bill.

Note 2: The source of water is 100% from a third-party tap water, excluding surface water and groundwater.

Note 3: An analysis on the Company's source of water intake based on "Aqueduct Water Risk Atlas" published by the World Resources Institute (WRI) reveals it is from low-risk areas of water resource pressure.

Note 4 : Since the water used by the group is all for domestic purposes, there is no water used for production, manufacturing, or agricultural irrigation. After domestic water use, it is discharged into the sewer system for wastewater treatment. Therefore, it is assumed that there is no water consumption, and the amount of water withdrew is equal to the amount of water discharged.

## **1.2.4 Waste Policy and Management**

MSScorps responds to UN sustainable development goals, SDG12 "Responsible Consumption and Production", and devotes to fulfill the subgoal 12.2 "Sustainable Management And Use Of Natural Resources". Through effective waste management, we achieve the goal of protecting environment and resources. The Company's waste management policy is based on national regulations and environmental protection requirements. At the same time, we reduce the generation of waste through prevention, reduction, and recycling for reutilization; for example, MSScorps is currently implementing measures of electronic forms, paperless, and paper recycling. We also review the expense of the copying machine every month to check whether there is any abnormal increase in order to ensure effective utilization of resources and reduce impacts to the environment. Based on the demand of industrial service analysis, the experimental waste liquid and waste generated by the lab in the Company are commissioned to the relevant gualified waste disposal providers for proper treatment. Hazardous waste will be handled in methods that meet requirements of environmental protection to ensure no hazard to the environment and human health.

Waste	2021 (tons)	2022(tons)	2023(tons)
General household waste	41.088	49.796	61.321
Hazardous Waste	0.470	0.200	2.005
Total	41.558	49.996	62.326

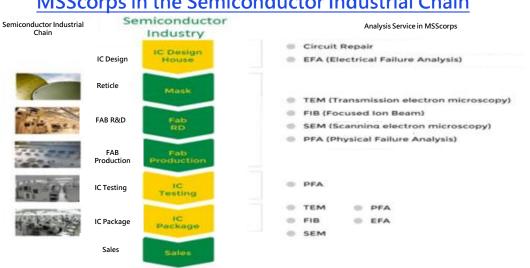
- Note 1: Acid chemicals generated in the lab are commissioned a gualified disposal provider to remove and dispose regularly.
- Note 2: Hazardous waste, including chemical waste liquid, acid liquid, and empty glass bottles, is commissioned to gualified waste disposal providers for removal and disposal.

Note 3: Waste generated by the lab currently is not able to be recycled and reused.

- Note 4: Because plants and offices are all rented, except for part of the general household waste that is outsourced for removal, the rest is disposed of by the building. Therefore, the company uses the Ministry of Environment' s announcement of the daily general waste generation amount per person as a basis for this part of general household waste. And we estimate the amount of general household waste throughout the year based on the total working hours of the company's personnel.
- Note 5: As Note 4 explains, due to the update of the company's method of estimating general household waste, the information for 2021 and 2022 has been corrected. The pre-corrected data for general household waste in 2021 and 2022 are 0 metric tons and 5 metric tons respectively.
- Note 6: The company 's non-general household waste numerical data in 2021 and 2022 is incorrect and has been corrected this year. The pre-corrected data of hazardous waste was 0.645 metric tons in 2021, and that of hazardous waste was 0.645 metric tons in 2022.

# **1.3 Supplier Management** 1.3.1 Supplier Management (GRI 2-6)

In the whole semiconductor industrial chain, MSScorps plays the role of best R&D analysis partner from IC design companies at the upstream to the assembly and testing industry at the downstream. In the upstream of the industry, we provide circuit repairing services to IC design companies to significantly speed up IC design industry circuit verification and save high cost of mask caused by wrong production. We provide IC design companies electrical failure analysis to find out error for rapid debugging. In terms of R&D and production at the midstream wafer manufacturing plants, the Company assists customers find out product design flaws and reasons of failure through high-end electron microscopes, including TEM, FIB, and SEM as well as analytical methods developed independently. We have become an essential important R&D partner for global semiconductor manufactures. Moreover, the assembly at the downstream of the semiconductor industry also push forward along with Moore's Law, 3 nanometers, 2 nanometers..., etc. Advanced assembly has also become the key technology to extend Moore's Law, especially transistors are getting closer to the limitation of physical volume of atoms. The limitation of electronics and physics also make the continuous scaling of advanced manufacturing process and difficulty of upgrading higher and higher. It highlights the increasing importance of future development in heterogeneous Integration. Therefore, the whole semiconductor industry has increasing demands on analysis services no matter it is a upstream, midstream, or downstream manufacturer.



#### **MSScorps in the Semiconductor Industrial Chain**

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MSScorps established "Supplier Code of Conduct" based on the international requirements of RBA Code of Conduct, "Declaration of Fundamental Principles and Rights at Work" published by International Labor Organization, and UN Universal Declaration of Human Rights. The content covers elements of labors, health and safety, environment, ethical regulations, and management system. From 2020, MSScorps requested all the suppliers to sign on Supplier Code of Conduct and Ethics Commitment to define standards to be followed for the cooperation between suppliers and MSScorps.

To ensure customer service quality and implement guideline for management, MSScorps established "Supplier Purchase and Inspection Acceptance Management Procedures". All the suppliers for consumables and instruments are included in the scope of management to ensure the business of purchase supplies materials required for production at appropriate time, in appropriate prices, and with appropriate quality to achieve the goal of compliance with inspection testing and fulfill the Company vision of "establishing a transparent and excellent supply chain environment". The procurement unit shall use quality, price, and delivery as the basic accordance to screen excellent suppliers based on the actual demand of the Company in order to stabilize service quality of supply chain. Besides, external suppliers must obtain the third-party certification by Taiwan Accreditation Foundation (TAF) to ensure lab quality and lower risks. All suppliers will be conducted a supplier assessment every half a year, and the passing score is seventy (70). Suppliers who passed the assessment will be listed in the "list of gualified suppliers". Suppliers who failed for two consecutive assessments must provide subsequent corrective measures and be reassessed before waiting for the relevant competent authority to determine for cooperation. In 2023, there were 244 suppliers assessed. The average score of the supplier assessment was 95.82, and no supplier fails for two consecutive assessments. There was no critical quality and safety abnormality in 2023 and all the suppliers passed the assessment. The purchase rate of MSScorps purchasing from the qualified suppliers was 100%.

## The ratio of procurement from qualified suppliers.

ltem	2021	2022	2023
Total number of suppliers	146	209	244
Total number of suppliers receiving written assessment	146	209	244
Assessment ratio	100%	100%	100%
Passing rate	100%	100%	100%

Note 1: The main upstream and downstream suppliers are the semiconductor industry. The business items include integrated circuit and components and parts for semiconductor.

Note 2: In 2023, there was no significant change in the organization and its supply chain.

### **Supplier Purchase Amount and Ratio**

Period	2021		2022		2023年		
\ Category	Purchase Amount (NTD)	%	Purchase Amount (NTD)	%	Purchase Amount (NTD)	%	
Suppliers in Taiwan	182,438,507	63%	319,323,303	17%	409,966,937	40%	
Overseas suppliers	107,532,562	37%	1,579,582,284	83%	613,360,348	60%	
Total	289,971,069	100%	1,898,905,587	100%	1,023,327,285	100%	

Note 1: Except lab equipment, MSScorps mostly purchases from local suppliers.

Note 2: In 2022, MSScorps considered the long lead time for MA equipment and completed the procurement process. Therefore, the procurement amount from foreign suppliers in 2023 decreased compared to the previous year.

# 2 Innovative Products and Forward-Looking Services

2.1Quality Management

- 2.2 Development of Innovative Technology
- 2.3 Intellectual Property Right Management

2.4 Customer Relationship Maintenance and Development

As the leader of the semiconductor high-end manufacturing process analysis, MSScorps strives to provide customers the best and most precise analysis services. Besides continuing expanding business and providing customers comprehensive analysis services, MSScorps also continues optimizing system, enhancing service efficiency, monitoring case schedule, and closely interact with customers to develop new technology that meets customer demands and provide customized services in order to become a good partner that is trusted by customers.

Corresponded UN SDGs	Corresponded GRI	Stakeholders recommended	Corresponded
	material topics	to read the information	material issues
9 MOUSTIN INVOLUTION MOINTERATIONCIER EEEE	Chosen by MSScorps	Shareholders/ Potential Investors, Customers, Employees, Bank/Creditors, Universities and Colleges, Suppliers	Quality Management, Innovative Technology and Development, Intellectual Property Protection, Customer Relationship and Development

				Climate Strategy and		Corporate			
About the	Message from the	ESG Governance		Environment	Innovative Products and	Governance and Risk	Diversity, Inclusion,		
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# 2.1 Quality Management2.1.1 Product Quality Management

The purpose of quality management for semiconductor industry materials analysis and failure analysis services is to ensure the services provided meet customer demands as well as ensure service reliability and precision and continuous service quality improvement to enhance customer satisfaction. It requires overall management and control on testing methods, equipment, technical level of personnel, and resource management in order to ensure the stability and reliability of the service quality. MSScorps established 12 quality performance indicators for the measurement and analysis lab containing the vertical quality management from contract reviewing for the case received to quality control of service report output as well as the horizontal quality inspection of corporate governance process management review through multi-task inspection in diverse departments, including departments of business, administration, engineering, document control center, and management representative. With fixed-frequency performance and objective evaluation, we implement indicator action plans and comprehensively maintain the quality management of the Company's products and services.

#### Measurement / Analysis Lab- Quality Target Progress Control Table

NO.	Process	Department	Performance Indicator	Frequency	2023 Performance	2024 Target	Action Plan
1	Contract review	Business	Customer satisfaction	Half a year	Average score above 95.3	Average score above 95	<ol> <li>Sales representatives must visit important customers regularly at least once a week.</li> <li>Set a chat group through a communication software to enhance timely conversation with customers.</li> </ol>
2	Procurement	Administration	Supplier assessment	Half a year	Average score above 95	Average score above 90	<ol> <li>The procurement unit selects qualified supplier according to regulations to meet the requirements of the Company.</li> <li>Check and track materials delivery from suppliers.</li> </ol>
3	Testing	Engineering	Number of losing samples to be tested	Quarterly	0 pcs	≤ 2 pcs	<ol> <li>Regularly check and confirm the quantity of samples to be tested.</li> <li>Assign a dedicated department and venue to manage samples to be tested and use Barcode for management.</li> </ol>
4	Report issuance/ sample return	Engineering	Number of MO (Miss-operation) (including fairness of the analysis report)	Monthly	1 time	Below 3 times	<ol> <li>Confirm customer demands and keep a record in the engineering description sheet or the scheduling system.</li> <li>Personnel must follow SOP for instrument operation.</li> </ol>
5	Instrument and equipment management	Engineering	Relative percentage difference for the quality control of dimension measurement instrument no greater than 3%	Monthly	Pass rate: 100%	Pass rate: 100%	<ol> <li>Implement instrument inspection and keep a record on the instrument and equipment maintenance form.</li> <li>Conduct annual maintenance by the manufacturer at least once every year</li> </ol>
6	Human resource management	Administration	Employee turnover rate	Half a year	14.75%	≤ 10%	<ol> <li>Evaluate human resource flow inside the enterprise.</li> <li>Understand the reasons of employee attraction and satisfaction to the enterprise.</li> </ol>
7	Environmental monitoring and control	Engineering	Temperature and humidity pass rate	Monthly	0%	Pass rate: 100%	Implement monitoring temperature and humidity in the lab and keep a record on the temperature and humidity record form.
8	Document management	Document control center	Effectiveness of document timely insurance	Monthly	1 day	≤ 3 days	<ol> <li>Mail notification by the document management system to confirm the documents is issued timely.</li> <li>When a document is sent to the document control center, it must be reviewed and issued within the time validity.</li> </ol>
9	Internal audit	Management representative	Achievement rate of the internal audit plan	yearly	100%	Achievement rate: 100%	<ol> <li>Implement the internal audit according to the annual internal audit plans.</li> <li>Conduct an internal audit at least once every year.</li> </ol>
10	Management review	Management representative	Regular review of business performance	Monthly	100%	Achievement rate: 100%	Regularly review business operation and disclose the financial statement on Market Observation Post System.
11	Static electricity prevention management	Engineering	Number of case failure caused by ESD damaging samples	Quarterly	0 рс	≤ 2 pcs	Implement ESD-related operations and record details accordingly
12	M4 nonconformity and continuous improvement management	Each department	Achievement rate of timely customer complaint response	Monthly	100%	Achievement rate: 100%	<ol> <li>A risk level of 3 points (and below) evaluated shall submit a customer complaint improvement report according to the regulations of non-conformity and corrective procedures. It must be replied within three working days.</li> <li>For customer requirements or assessed risk level of 4 points (and above), an 8D report must be submitted and be replied withing seven working days.</li> </ol>

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MSScorps has obtained ISO 9001 Quality Management System Certification, ISO / IEC 17025 Lab Quality Management System Certification, and ESD S20.20 Electrostatic Discharge Prevention Certification. In the future, we will continue increasing international standard certification ratio in our domestic and overseas labs to demonstrate the Company's determination in actively establishing reliability test and calibration system that link with international standards and further enhance service quality and reliability.

ISO 17025 General Requirements for the Competence of Testing and Calibration Laboratories								
HQ Materials Analysis	Zhubei Failure Analysis	Hsinchu Science Park Structured Analysis	Zhubei Reliability Analysis	Tainan Science Park Material Analysis				
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MATERIAL SCIENCE SERVICE 決錠科技設份有限公司 MSSCORPS CO., LTD

## 2.2 Development of Innovative Technology 2.2.1 Breakthrough Innovation and R&D

Rooting

Deepening

3. Lateral

Connection

MSScorps achieves its innovative plans in three dimensions, including technology rooting, application deepening, and lateral connection. They are the key factors for an enterprise fulfilling technical innovation and enhancing R&D capabilities. Through strengthening team building, innovative mechanism building, partnership building, and knowledge management, we continue enhance technical innovation and R&D capabilities of the enterprise and establish a solid foundation for long-term development.

The innovation plan of MSScorps also focuses on managing and reducing carbon consumption. By optimizing production processes through technological innovation and research and development, and promoting electronic systems to reduce paper usage, they aim to lower carbon footprint. This not only contributes to the sustainable development of the company but also enhances its competitiveness in the market, further driving the development of a green economy.

- Technology is the core and drive for R&D in an enterprise. How to develop technology and enhance technical innovation and R&D capaibilities are key factors for the longterm development in an enterprise. In this field, we adopt the following measures.
- 1. Strengthening training and introducing technology R&D personnel and continue enhancing professional standards and innovative abilities in the team to provide a solid foudation for enterpirse tehnology innovation.

1.Technolog • 2. Establishing complete technology innovation mechamism and process and encouraging technology R&D personnel carrying out innovative exploration and experiment to further promote rapid upgrading and developmetn of technology.

- 3. Strengthing cooperation with domestic and overseas universities and research institutes, unfolding technology exchange and cooperation projects, gathering global innovaion resources, and facilitate technology innovation and performance transfer
- 4. Strengthening protection to technology patents and intellectual property rights, increasing technology commercialization and market competitiveness, and promoting enterprise technology innovation and the realization of busienss value.
- Technology innvoation shall not only be fulfilled in the stage of R&D but also deepen its application to turn it into actual commercial value and social benefits. In this field, we adopt the following measures.
- 1. Deepening market applications of the technology to turn it into actual commercial value. For this, we have to focus on the technology innovation itself as well as pay attention to market demands and customer experience. By combining the technology and the market demand, we can create really useful services.
- 2. Application • 2. Strengthening technology promotion and popularization to apply it to more fields. For this, we have to strengthen cooperation between customers and the enterprise and explore new business models and application scenarios to establish a solid foundation for technology popularization and application.
  - 3. Strengthening technology management and operation to enhance technology reliability and stability. For this, we have to establish complete techlogy operation and management mechanism, enhance quality control and risk management for the technology, ensure stable and reliable technology operation, and continue optimizing and improving tehnology performance and function.

Lateral connection is a key factor for an enterprise to fulfill technology innovation and enhance R&D capabilities. It involves with technology, market, and customer. In this field, we adopt the following measures.

- 1. Strengthening collaboration and cooperation among the internal teams to break barriers between departmetns, establish cross-department collaboration mechanism, and enhance overall innovation and R&D capabilities of internal teams.
- 2. Strengthening cooperation and exchange between the enterprise and suppliers, working partners, and customers to establish a good working relationship and partnership, promote upgrading and improvement of technology and products together, and enhance markeet competitiveness and customer satisfaction of the enterprise.
  - 3. Strengthening cooperation and exchange between the enterprise and research institutions and unfolding technology echange and cooperation projects to provide a wider development space and market opportunities for the enterprise.

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The main business items of MSScorps is Materials Analysis and Failure Analysis. Along with the progress

industry high-end manufacturing process", MSScorps aims to provide high-precision and low-damage

analysis services. In terms of Materials Analysis, MSScorps conducts destructive analysis through selfdeveloped low-temperature ALD (atomic layer deposition) protection technology, ultra-think TEM

sample preparation technology, and photo-resistance protection analysis. In terms of Failure Analysis,

to respond to the enhanced complexity of semiconductor structure, MSScorps uses image digitization

to look for tiny difference and abnormal points between different batches and products. There are key

MSScorps is active in expanding the market of semiconductor detection analysis over the recent years. Except

enhancing equipment efficiency and employee professionalism, we also carry out two-way communication with customers to fit in customer demands. MSScorps values R&D technology very much and continues

manufacturing process will cause a greater impact. For this, as "a R&D leader of the semiconductor

of the technology market, the precision of nanostructure enhances. A tiny error during the

dimensions of testing and analysis processes innovated by the Company.

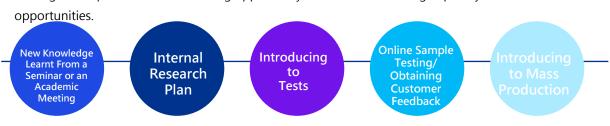
Corporate Governance and Risk **Innovative Products and** Forward-Looking Services Management

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Introducing Self-research to the Development Plan (Top-down)

Through Top-down development process, MSScorps is able to propose solutions before customers making the request to win the working opportunity with customers and grasp early market



#### Introducing Customer Demands to the Development Plan (Bottom-up)

Through Bottom-up development process, it ensures MSScorps R&D meet customer demands closely and keep up with the market trend.



#### **Commissioned Case Analysis Service Process**



increasing its investment in R&D plans every year. Besides, we work with diverse technical teams actively to develop innovative technology and optimize testing process. We also encourage employees to stimulate product capacity by providing internal competition bonus in order to enhance the competitiveness of

MSScorps emphasizes customer demands more than developing innovative services. During the process of service development and case analysis, we never forget to listen to our customers and ensure they are satisfied with the services we provided.

#### Service Development Process

2. Optimizing Process

MSScorps.

1. Putting in R&D Resources

The testing and analysis process provided by MSScorps includes Top-Down method and Bottom-Up method. It is to ensure the services provided meet customer demands closely. When customers encounter problems, they will choose MSScorps in priority

Top-Down process: It is from top to bottom. R&D engineers develop the technology before passing it to service engineers for them to demonstrate to customers as well as pass valid cases to the production line for analysis services.

Buttom-Up process: When service engineers receive customer demands, they forward the demands to R&D engineer for develop to solve short-term customer services.

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#### 3. Providing Incentive Policies to Employees

MSScorps encourages employees to work hard. Other than a transparent salary system, we also provide diverse rewards and welfare measures. We hope our employees to grow and develop with us and create a winwin situation as well as a new industrial dimension.

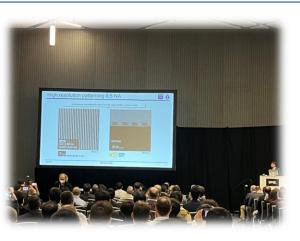
## 2.2.2 R&D Performance

From 2020, MSScorps started industry-academia collaboration research with National Yang Ming Chiao Tung University, National Cheng Kung University, National Taipei University of Technology, and National Applied Research Laboratories one after another. We also signed a research cooperation contract with National Synchrotron Radiation Research Center. We aim to work closely with domestic and overseas technical teams to develop innovative technology together. In 2023, we actively published the literature of collaboration results in several technical journals and obtained excellent performance. One of the core technologies was published in an international journal, "Advanced materials ". Besides, we held analysis technology forum to share technical research results achieved by MSScorps with the industry.

	Partner of the	Research/ development	Desults	
Agency	collaboration	technology collaborated	Results	
Center for Semiconductor Technology Research, National Yang Ming Chaio Tung Univeristy	Team of Fellow ChenMing Hu (former Chief Technology Officer in TSMC)	Preparation and observation of TEM specimens for 2D materials	Collaborative research on novel 2D materials technology	
Department of Materials Science and Engineering, National Cheng Kung University	Professor Chan-Chi Yang	Ptychograpic nanoscal imaging of the magnetoelectric coupling BiFeO3	Published a paper in Advanced Materials (2023, IF: 27.4) with acknowledgments to MSScorps	
National Synchrotron Radiation Research Center	Industry Promotion Group	X-ray analysis of novel semiconductor materials	Development of X-ray Analysis Techniques for Advanced Semiconductors	
Material and Chemical Research Laboratories, Industrial Technology Research Institute	Department of Electron Microscopy Development and Application	EELS analysis of novel semiconductor materials	Solving semiconductor material characteristics issues using energy loss spectroscopy and establishing mechanisms of material damage	

#### Advanced Analysis Technology Forum





#### **Internal Innovation Forums in 2023**

Date	Name of the topic
2023/1/5	Introduction to the Principles of GISAXS and SAXS
2023/4/27	Quantum Stacking Structures and Crystallographic Analysis
2023/6/21	Technical forum on the Applications of ALD in analysis
2023/8/29	Applications of advanced PCB and EBSD analysis

## 2.3 Intellectual Property Rights Management

## 2.3.1 Intellectual Property Rights Management

To respond to the fast-changing market dynamics of the semiconductor industry, MSScorps pays attention to the industrial environment at any time and grasps the market trend and information of other companies in the same trade to maintain the competitiveness of the Company. MSScorps will lay out more analysis patents in the future and provide customers the most advanced analysis methods to shorten customers' R&D schedule and become an essential and important R&D partner for each advanced manufacturing process node developed by customers. The R&D in the semiconductor industry requires huge investment, and intellectual property rights are the protection of technology and product exclusivity for enterprises. It protects enterprises to get reasonable return on their innovation investment. To protect precious research results and confidential information, MSScorps places considerable emphasis on the management and protection of intellectual property rights. For a more systematic protection on the results of R&D innovation, MSScorps takes the initiative to establish cross-department intellectual property management task force to practically plan the protection and control procedures of intellectual properties as well as optimize the following management measures:

Dimension	Summary of the content
Management organization	Intellectual Property Management Task Force is in charge of implementing management review regularly and establishing relevant management review procedures and relevant rights and responsibilities.
System and documentation	Optimize current management procedures for intellectual properties and confidential information as well as integrate with current ISO systems to strengthen intellectual property protection, implement confidentiality control, and enhance the effectiveness of intellectual properties for the enterprise.
Educational training	Establish educational training mechanism for intellectual property, strengthen employees' awareness towards intellectual property, and emphasize the importance of business secrets and patents.
Employee management	Optimize the dimension of intellectual property management in the current employee system.
Audit of implementation	Establish regular audit mechanism for the intellectual property management system, adjust relevant content on a rolling basis, and continue optimizing to achieve the purpose of sustainable management.

**Patents Obtained** 

## 2.3.2 Patent Management

Optimize and specify the current patent management system. After the Intellectual Property Management Task Force identifies stakeholders and internal & external issues related to intellectual property and evaluates risks and opportunities, intellectual property management policy and goals that are integrated with the management objectives of the company is established. Relevant R&D strategies shall be discussed by the managers at the President's Office for the development trend and establishment of future director for technology development before forwarding to relevant personnel to carry out research. In addition, MSScorps carries the concept of "quality over quantity" to protect the innovative technology developed with solid invention patents to enhance our competitiveness.

Year	Quantity of patents applied	Accumulated quantity of patents obtained
2019	1	1
2020	11	2
2021	16	4
2022	5	13
2023	9	22

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#### 2.3.3 Business Secret Management

Patent protection is not the only way to protect intellectual property. During the process of innovative technology output, our R&D team will select a better approach to protect intellectual property. As a pioneer in analytical technology, MSScorps focuses on material analysis (MA) and failure analysis (FA) that requires high technical threshold since the company was established. The protection to our business secret is essential to us. No matter it is the confidential information provided by customers or the business secret generated by MSScorps for the response to the analytical technology, they are all targets of control. Based on it, strengthening and implementing confidentiality control are particularly important. The control at least includes confidentiality grading and control system; we protect emails through encryption to avoid risks of the leakage of important information. When external personnel entering the site, MSScorps also establishes a security gate to check the electronic products like mobile phones and laptops in order to avoid data breach. In addition, we also carry out controls required by customers. Moreover, we include information related to business secret protection into the educational training courses for intellectual property to enhance employees' recognition and awareness towards business secret and reduce the risks of business secret leakage caused by human factors.

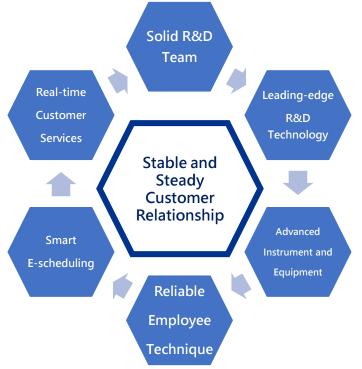
MSScorps positions us as the pioneer in the semiconductor industrial chain. We respond to the uniqueness of the industry and enhance the control mechanism for confidential information through the optimization of the intellectual property management system. Meanwhile, we evaluate suitable technology to apply for patent in order to disclose our technology capacity, establish more complete protection to intellectual properties, and consolidate the advantage of leading technology. Besides, through enhancing the company's effectiveness in intellectual property management, we create continuous profiting capabilities, enhance the trust from customers, and achieve the strategy of sustainable management.

# 2.4 Customer Relationship Maintenance and Development

#### 2.4.1 Customer Service Management

The main service provided by MSScorps is Materials Analysis, and the key customer groups are the semiconductor industry and the IC design industry. To establish good communication channels with customers, we assign Department of Business for business development and plan a satisfaction survey to develop solutions based on customer demands. Besides, we continue introducing advanced technologies to become the best partner of our customers.

MSScorps cares demands from all customers. For long-term customers, MSScorps reserves sufficient production capacity to provide them rapid services. In addition, we have a quality service guarantee policy in place to establish stable service quality and maintain customer rights and interests. In terms of potential and non-long-term customers, MSScorps provides a special offer of free sampling for both materials and failure analyses so that customers can experience and understand the quality and lead time from MSScorps in order to earn the trust from customers. Besides, we hold a discussion meeting every week to understand the maintenance progress for customers. In addition, for business development, we market through social media and exhibitions to demonstrate our skills and service quality in order to attract potential customer groups.



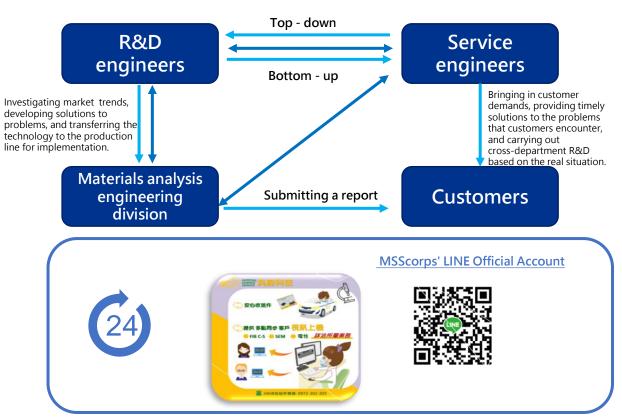
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#### **R&D** and Customer Communication

To achieve providing required services to customers as soon as possible, MSScorps connects equipment with technology as well as implement production line cooperation. R&D engineers keep close communication with service engineers, and the service engineering division is under the Department of R&D. It enables MSScorps' service engineers communicate directly with customers during the stage of R&D and provide customers the most effective services in a short time. Moreover, the R&D team in MSScorps grasps the market dynamics and starts R&D before customers propose their demands. We continue budgeting huge amount of R&D costs, offering the R&D team sufficient resources, and providing customers 24-hour non-stop services with the devotion of being the best analysis partner for customers.

#### **Real-time Customer Service**

MSScorps provides customers real-time services. Other than receiving and delivering cases 24 hours a day, customers can also find out analysis schedule and progress through diverse channels like LINE. We provide customers the most assured real-time services.



### 2.4.2 Customer Commissioned Case Scheduling System Optimization

MSScorps introduced a smart E-system in 2018 to record the process of cases and optimize the overall production system process. Through the "Smart E-System", reminders for time nodes of each station from receiving the case to the completion of the case can be set up and clearly display the handling time and process arrangement at each responsible unit. It makes the progress and process of cases absolutely clear and significantly enhances the efficiency of equipment operation. Besides, the "Smart E-System" can also link with different operating sites. When receiving an inquiry from a customer, responsible personnel at Hsinchu and Tainan Science Park operating sites link the analysis service with operating sites through email. The lead time is evaluated by the system to arrange the best operating site in order to shorten the processing time. With the smart E-system, MSScorps is capable of handling cases in huge amount and with high difficulty to further enhance the Company's competitiveness and effectively shorten the delivery time of the case to help customers obtain high-quality services.

The Department of Business Planning in the Company inspects whether there is any space for the adjustment of production output speed and various details through daily production meeting. The purpose is to provide customers fast and precise guality. In terms of delivery date, we make a forecast according to the production capacity planning. For key customers, we also provide guarterly production capacity configuration so that they can allocate the quantity of commissioned cases accordingly.

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Appendix

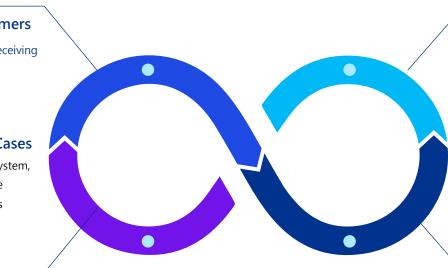


#### **@Receiving Cases from Customers**

Department of Business is in charge of receiving cases from customers.

#### Monitoring and Recording Cases

Through the control and record by the system, the production order is adjusted, and the expected delivery date from customers is considered for scheduling arrangement.



#### ③Scheduling Cases

The engineering unit assists the confirmation of implementation conditions to distinguish standard working hours and long working hours. The schedulling will be arranged based on above information to use the production capacity to the maximal and optimal.

#### **©Calculating Production Capacity**

The scheduling unit calcuates production capacity based on per machine per person according to daily labor shift arrangement, working hours, and quantity of machine in the plant.

### 2.4.3 Customer Complaint Handling and Customer Satisfaction

MSScorps wishes to maintain long-term and stable partnerships with customers. Therefore, the Department of Business visits important customers and business partners regularly to discuss services and products as well as exchange market information to timely report customers' feedback to the Company. To respond to the continuous overseas market expansion, such as customers in Europe, America, Japan, and Korea, we gradually increase the customer visit frequency after the epidemic slows down as well as communicate closely with overseas institutions.

#### **Customer Communication Channels**

Method	Description
Routine visits	• Sales representatives will visit customers in person or through telephone conversation to establish a bridge for customer communication. They also regularly check the progress of project items for the end customers and discuss the difficulties that customers encountered recently in order to provide appropriate analysis tools. Besides, they will have visit customer regularly every year to check the demands of annual commissioned cases.
Technical seminars	<ul> <li>Inviting customers to participate in the new product presentation.</li> <li>Holding technical seminars for key customers.</li> </ul>
Customer audits	• Key customers will regularly audit every year or every quarter for random check on the process of case receiving, implementation, and returned goods management.
International semiconductor exhibition	• Attending international semiconductor manufacturer exhibition, such as SEMICON China, ICSCRM-2023

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Customer complaint hotline: +886-3-6663298

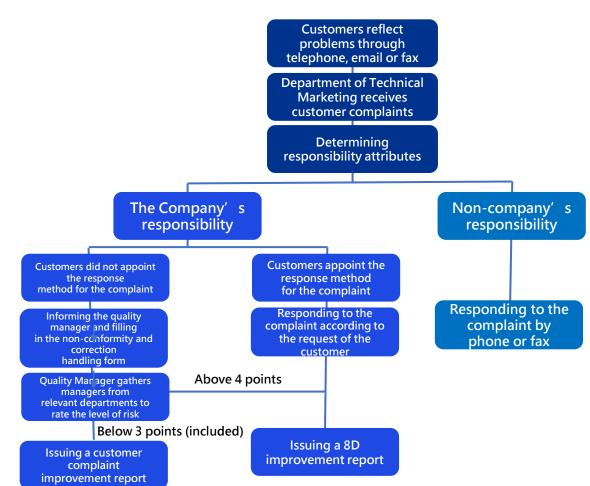
E-mail : serive@msscorps.com



#### **Customer Complaint Handling**

Listening the voice of customers is the responsibility of MSScorps. To protect rights and interests of customers, MSScorps established diverse channels for customers to address their complaints. We also have "Customer Feedback Procedures" in place to regulate the responsible unit for customer complaints and handling SOP in order to make timely response and formulate improvement measures to enhance service quality and maintain customer relationships. In 2023, the customer complaint response rate was 100%. The main suggestion was the enhancement of production capacity. The Company has planned to purchase several new machine. In the future, we will continue maintain the target of a response rate in 100% whenever there is a customer complaint.

#### **MSScorps Customer Feedback Procedures**



#### **Customer Satisfaction Survey**

Based on the requirements of ISO 9001, MSScorps conducts customer satisfaction survey twice every year. The criteria of the survey include analysis service quality, delivery, and services provided by sales personnel to find out customer satisfaction. Business units summarize customer opinions every half a year and take initiative in finding out reasons from the customers with lower rating (below 95 points) for discussing and formulating improvement measures for each department to implement accordingly. We improve our service quality according to customer demands.

The questionnaire survey carried out in the first half and second half of 2023 revealed the overall satisfaction from customers on services MSScorps provided was extraordinarily satisfied. During the survey, some customers had suggestions in case collection and delivery time in other counties and cities and mobile supervision of cases. For these suggestions, the Company has planned the responding measures and will increase the number of personnel for fieldwork based on the business situation. In the future, the cases will be followed up by service engineers. To continue maintaining high customer satisfaction and listening to the voice of customers, MSScorps will work hard to conduct customer satisfaction survey regularly twice every year and maintain the target of customer satisfaction over 95 points.

Year	Quantity of customer satisfaction survey	Quantity of satisfaction over 95 points (included)	Quantity of satisfaction less than 95 points	Average score of satisfaction survey
2021	30	23	7	96.9
2022	30	19	11	93.8
2023	30	19	11	95.3

# **5** Corporate Governance and

# **Risk Management**

3.1 Responsible Governance

3.2 Ethical Management 3.3 Regulatory Compliance

3.4 Risk Management

# 3.5 Information Security and Privacy Protection

As an important R&D partner in the semiconductor high-end manufacturing process, MSScorps adopts ethical and responsible governance as the highest principle to establish a good foundation of mutual trust with customers. Through strict management mechanisms, we continue strengthening and improving management effects to provide the most secured protection to customers.

Corresponded UN SDGs	Corresponded GRI	Stakeholders recommended	Corresponded
	material topics	to read the information	material issues
B RECEIN MORE AND CONSIDE CO	GRI 205 Anti-corruption GRI 206 Anti-competitive Behavior GRI 405 Diversity and Equal Opportunity GRI 418 Customer Privacy	Shareholders/ Potential Investors, Customers, Employees, Banks/ Creditors, Universities and Colleges, Suppliers	Ethical Management Information Security

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Diversity, Inclusion,

and Social Cohesion

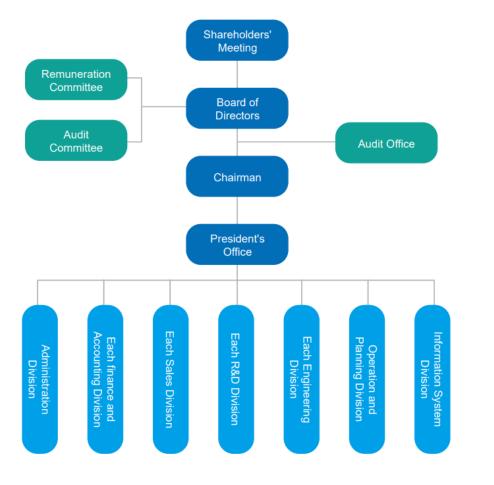


# 3.1 Responsible Governance

Chairman

MSScorps cares sound operation as a whole. To protect shareholders' interests, we established Audit Committee and Remuneration Committee in 2021 as well as set up relevant organizational regulations and operation management methods. Relevant functional ommittees regularly report to the Board of Directors to assist the Board performing its duties and its role of supervision.

# 3.1.1 Organizational Structure in MSScorps



# Corporate Governance Officer(GRI 2-12)

To fulfill corporate sustainable management, MSScorps established "Corporate Governance Principles". From 2022, the manager of Department of Accounting has assigned the post of Corporate Governance Officer of the Company to assist directors hosting the Board of Directors and the Shareholders' Meeting according to laws and complying with legal rules and regulations as well as consolidate and plan issues related to sustainability and report important ESG implementation results to the Board of Directors for directors to supervise, manage, and adjust ESG strategies.



**Corporate Governance** Officer

Major Department	Main Function
President's Office	<ul> <li>Implement each resolution of the board of directors .</li> <li>Formulate the Company's overall operating strategies and supervise each unit to achieve annual operating goals .</li> <li>Review business performance, manage and control risks, to achieve sustainable development and sustainable management goals .</li> <li>Implement corporate governance and corporate social responsibility (CSR) .</li> <li>Maintain the Company's investor relations.</li> <li>Plan and execute various projects .</li> <li>Legal and shareholder service affairs; management of intellectual properties</li> <li>Approve quality policy and annual quality objectives.</li> <li>Attend management review meetings.</li> </ul>
Audit Office	<ul> <li>Evaluate and audit the reasonableness and effectiveness of the Company's internal operating system.</li> <li>The formulation, implementation and tracking of the Company's annual audit plan.</li> </ul>
Each finance and accounting division	<ul> <li>Budgeting, variance analysis and cost control</li> <li>Overall planning of short-, medium- and longterm capital utilization and deployment.</li> <li>Accounting, tax processing, auditing, and preparation of financial statements.</li> </ul>

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Major Department			Function		3.1.2 Operatio	ns of the Board	of Directors and Fu	unctional Com	mittees		
Auministration	<ul> <li>and employee</li> <li>Management</li> <li>Procurement,</li> <li>Material procu</li> <li>Reconciliation</li> </ul>	e benefits . of fixed assets . engineering outsou urement and inventon and settlement of c	ng, insurance, attendan arcing and supplier man bry management. customer-commissionec f labor, environment, sat	agement. d analyses.	MSScorps upholds e "Rules of Procedure Director according t nomination system,	ethical and responsibl for the Board of Direc to "Articles of Incorpo and it is implementec	Board of Directors ( e governance to establis ctors". We select and app ration". The election of d d through a shareholder's ill be considered. It will u	h "Methods of Direct point members of the irectors adopts a car s meeting. Candidat	e Board of ndidate res' qualification,		
Each R&D Division	<ul> <li>Formulation c</li> <li>Develop new</li> <li>Apply for varie</li> </ul>	of new item developr analysis methods ous R&D patent port	tfolio.	-	request directors, m Directors follow the	nanagerial officers, and regulations of avoida	Ethical Corporate Manag d other stakeholders pres nce during discussion an	sented/ attended the nd voting and must r	e Board of not exercise the		
Each Engineering Division	<ul><li>Provide custo</li><li>Provide custo</li><li>Provide custo</li></ul>	mers with various fa mers with various su	aterial analysis service s ilure analysis service sol Irface analysis service so liability analysis service ing equipment	lutions . olutions.	voting rights for other directors to avoid interest conflicts. In addition, to strengthen corporate governance, the Company started to purchase liability insurance for all the directors from 2021 to protect them from lawsuit or claims.  Composition of the Board of Directors(GRI 2-9 \ 2-10 \ 2-11 \ 2-15 \ 2-16)						
Operation and Planning Division	<ul><li>Schedule cust</li><li>Plan the matc</li></ul>	tomer-commissioned hes of the existing e	d project production . quipment capacities.		To strengthen the governance structure of the Board of Directors, MSScorps selected and appointed 9 directors through a candidate nomination system according to the "Articles of Incorporation" in 2021, including 4 independent directors. The term of office is three years. It also meets the regulation of half						
Information System Division	<ul> <li>management.</li> <li>Management</li> <li>Responsible for information constitutions.</li> <li>Responsible for institutions.</li> <li>Management</li> <li>Maintenance equipment.</li> </ul>	and maintenance of or customer audit in onfidentiality. or applying for revie of the data center an of software and harc	aintenance and system f the Company's custom formation security and w of various internation nd server maintenance. dware in the Company's nd various operational s	ner service system . maintenance of nal certification	of the members are 2023, 6 meetings of company's chairm	non-executive director f the Board of Director an also serves as the p	rm of office is three years ors to fulfill the goal of co s were held and approve president. For informatio roposals, please refer to t	orporate sustainable d many important p n regarding the con	governance. In proposals. Our flict of interest		
Color Division	<ul><li>Formulation c</li><li>Industry infor</li><li>Development</li></ul>	of the Company's bus mation collection an of new customer an	siness promotion strate	gies. omer relationship .				MSSCORPS 2023 SUST	TAINABILITY REPORT 43		

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#### Member of the Board of Directors

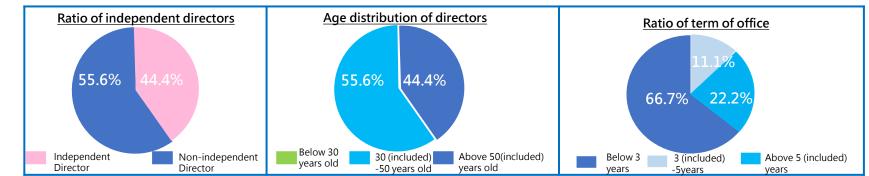
Title	Nationality	Name	Gender	Executive/ non- executive director	Age	Accumulated terms (years)	Industrial experience (Note 1)	Attendance rate to the Board of Directors in 2023
Chairman President	Republic of China	Chi-Lun Liu	Male	Executive director	>50	9	Industrial and information technologies	100 %
Director Chief Technology Officer(CTO)	Republic of China	Jung-Chin Chen	Male	Executive director	>50	1	Industrial and information technologies	100 %
Director Chief Operating Officer(COO)	Republic of China	Yung-Shun Liao	Male	Executive director	>50	1	Industrial and information technologies	100 %
Director	Republic of China	Yung-Ta Wang	Male	Non-executive director	30-50	3	Industrial and information technologies	100 %
Director	Republic of China	Hsin-Tsai Lin	Male	Non-executive director	>50	6	Industrial and information technologies	100 %
Independent Director	Republic of China	Chang-Feng Tsui	Male	Non-executive director	30-50	1	Information technologies	100 %
Independent Director	Republic of China	Hung-Chang Yuan	Male	Non-executive director	30-50	1	Industry	100 %
Independent Director	Republic of China	Ting-Hsun Chan	Male	Non-executive director	30-50	1	Industry	100 %
Independent Director	Republic of China	Chien-Min Wang	Male	Non-executive director	30-50	1	Industry	100 %

Note 1: It adopts Tier 1 classification of Global Industry Classification Standard (GICS).

Note 2: Please refer to 2023 Annual Report and 2023 Financial Statements for the information on the term of office of directors and other important positions/ commitment, status of concurrent posts, shareholders with controlling power, representatives of stakeholders, and status of cross shareholding.

Note 3 : In 2023, there are 22 major events communicated by MSScorps including quarterly financial statements, acquisition of the 10th phase building, parking spaces, and related land shares in Tai Yuen Hi-Tech Industrial Park, and capital increase of the subsidiary MSS JAPAN Co., Ltd. These were handled according to the procedures for acquiring or disposing of assets and the approval authority operation methods. After internal evaluation and in accordance with the rules of procedure, they were submitted to the audit committee and the board of directors for discussion and resolution. For details, please refer to the TWSE-Major Information.

Note 4 : Ages 30-50 include 30 and 50.







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#### **Functional Committee**

MSScorps established the Board of Directors and set up a Remuneration Committee and an Audit Committee under the management of the Board in 2021 to replace the original supervisor system in order to enhance external supervision and countervailing power of the Board of Directors. In 2023, 6 meetings were held by the Audit Committee and 4 meetings of the Remuneration Committee. Both had attendance rate of independent directors in 100%.

	Committee	Duties	Member	Title	Attendance rate	Meth	nod
1		<ul> <li>Fair presentation of the Company's financial statements.</li> <li>Selection (dismissal) and appointment of certified public</li> </ul>	Hung-Chang Yuan	Convenor Independent Director	100%		
		accountants and their independence and performance.	Ting-Hsun Chan	Independent Director	100%	Organizational Regulations for	
	Audit Committee	<ul> <li>Appointment and dismissal of financial, accounting, or internal audit manager.</li> </ul>	Chien-Min Wang	Independent Director	100%	Audit Committee	
		<ul> <li>Effective implementation of Company's internal control.</li> <li>The Company's compliance with relevant laws and regulations.</li> </ul>	Chang-Feng Tsui	Independent Director	100%	Organizational	
X	Remuneration Committee	<ul> <li>Assisting the Board of Directors to establish and regularly review performance evaluation of directors and managerial officers as well as the policy, system, standards, and structure of remuneration and compensation.</li> <li>Regularly evaluating and establishing remuneration and compensation to directors and managerial officer.</li> </ul>	Chang-Feng Tsui	Convenor Independent Director	100%	Regulations for Remuneration Committee	

#### **Educational Training for Directors (GRI 2-17)**

MSScorps arranges training for members of the Board of Directors every year and provides directors the latest legal regulations and policies. Courses include finance, anti-corruption, risk management, ESG strategies, accounting, and law. In 2023, all directors in MSScorps completed 6-hour education training. 3 hours of that were the educational training for ESG, and the average training hours were 6 hours.

Title	Name	Training hours	Average training ho
Chairman	Chi-Lun Liu	6	
Director	Jung-Chin Chen	6	
Director	Yung-Shun Liao	6	
Director	Yung-Ta Wang	6	
Director	Hsin-Tsai Lin	6	6
Independent Director	Hung-Chang Yuan	6	0
Independent Director	Ting-Hsun Chan	6	
Independent Director	Chien-Min Wang	6	
Independent Director	Chang-Feng Tsui	6	
	Chairman Director Director Director Director Independent Director Independent Director Independent Director Independent Director Independent Director	ChairmanChi-Lun LiuDirectorJung-Chin ChenDirectorYung-Shun LiaoDirectorYung-Ta WangDirectorHsin-Tsai LinIndependentHung-Chang YuanDirectorTing-Hsun ChanIndependentChien-Min WangDirectorChien-Min Wang	ChairmanChi-Lun Liu6DirectorJung-Chin Chen6DirectorYung-Shun Liao6DirectorYung-Ta Wang6DirectorHsin-Tsai Lin6IndependentHung-Chang Yuan6IndependentTing-Hsun Chan6IndependentChien-Min Wang6IndependentChien-Min Wang6

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# 3.1.3 Board of Directors Performance Evaluation (GRI 2-18)

To fulfill corporate governance, enhance the functions of the Board of Directors, and establish performance targets to strengthen the operational efficiency of the Bord of Directors, MSScorps approved "Methods for Performance Evaluation of Directors and Managerial Officers" in 2021. Other than internal evaluation on the operations of the Board of Directors and functional committees as well as the performance of members of the Board, It will be evaluated by external independent institutions or external experts every three years, and the results of the performance evaluation will be submitted to the Board of Directors for discussion and improvement. The results of the Board of Directors performance evaluation will be used as the accordance for director election and nomination while the result of performance evaluation of individual director will be used as the reference to establish their salary and remuneration.

#### **Items of Performance Evaluation**

#### Measures for the Board of Directors Performance Evaluation



-Recycling: Once every year -Scope: Board of Directors, individual member of the Board of

Directors, functional committees

-Method: Internal self-assessment, self-assessment by each director, peer evaluation, external professional institution and expert evaluation.

Item	Board of Directors performance evaluation	Member performance evaluation (self/ peer assessment)	Functional committee performance evaluation
Result	Average 4.52 (out of 5)	<b>4.6</b> (out of 5)	Audit Committee: Average 4.45 (out of 5)
			Remuneration Committee: 4.57 (out of 5)
	1. Level of participation to the Company's	1. Monitoring of the Company's goals and tasks.	1. Level of participation to the Company's operation.
	operation.	2. Awareness of the duties of a director.	2. Awareness of the duties of the functional committee.
	2. Enhancement of decision quality by the	3. Level of participation to the Company's operation.	3. Enhancement of decision quality by the functional committee.
Dimension	Board of Directors. 3. Composition and	4. Management of internal relationship and	4. Composition of the functional committee and member selection and
	structure of the Board of Directors.	communication. 5. Directors' professionalism and	appointment.
	4. Selection, appointment, and continuous	continuous studying.	5. Internal control.
	studying of directors. 5. Internal control.	6. Internal control.	

#### Remuneration to Directors (GRI 2-20)

MSScorps established Remuneration Committee and "Organizational Regulations for Remuneration Committee" to regularly evaluate the achievement status of performance targets for each director and managerial officer. Personal performance assessment result, the time devoted, duties, achievement status of targets, professionalism, and training (including ESG sustainability awareness) will be considered to establish their personal salary. The Company's directors, relevant departmental managers, internal audit personnel, CPAs, and legal advisers are invited to attend the meetings to provide necessary information. Please refer to the annual report for the information related to Annual Report in 2023.

MATERIAL SCIENCE SERVICE 汎能科技服份有限公

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# 3.2 Ethical Management

#### **Policy of Ethical Management**

MSScorps values ethical management. To establish a corporate culture of ethical management and fulfill the policy of ethical management, we established "**Code of Ethics Conduct**", "**Ethical Corporate Management Best Practice Principles**", and "**Procedures for Ethical Management and Guidelines for Conduct**" since 2021. Except regulating the policy of preventing interest conflicts with directors and supervisors, we also request all the Company 's directors, management level, and employees follow the regulations of ethical management behaviors to avoid any dishonest events and interest conflicts. Besides, education training and promotion are scheduled according to relevant policies. It is supervised and implemented by the audit unit. For that, MSScorps arranges an ethical management educational training for new employees and announces and publishes "**Ethical Corporate Management Best Practice Principles**" to all the employees of the Company to ensure everyone understands and follows the regulations of ethical management.

In 2023, there was no behavior related to corruption and discrimination in MSScorps and no violation against anti-competition, anti-trust, and monopoly.

#### **Ethical Management Educational Training Provided to Directors and Supervisors**

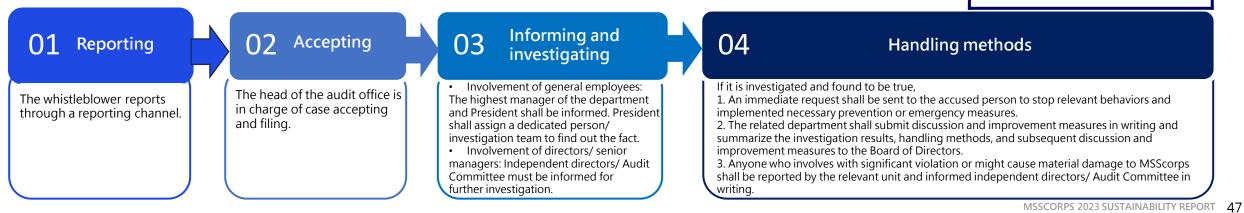
	Location	Chian		Taiwan	
Anti-corruption Courses	Category	Number of directors taking anti- corruption courses	Training completion rate	Number of directors taking anti-corruption courses	Training completion rate
Directors and Supervisors	-	4	100%	9	100%

#### 3.2.1 Ethical Management Reporting Mechanism (GRI 2-26)

To fulfill the policy of ethical management, MSScorps established "Management Procedures for Preventing Insider Trading" and "Management Methods for Reporting System" to set reporting channels and investigation procedures and maintain the rights and interests of whistleblowers. Whistleblowers will be granted rewards based on the seriousness of the case to fulfill the spirit of ethical management. In 2023, MSScorps did not receive any case of internal reporting.

Reporting email: report@msscorps.com

Accepted by: Audit Office



# 3.3 Regulatory Compliance (GRI 2-27)

# 3.3.1 Regulatory Compliance System

#### **Regulatory Compliance Policy**

To fulfill corporate governance, MSScorps established various internal policies and regulations as well as pays attention to the implementation and updates of domestic and local regulations of where subsidiaries are located. Department of Administrative Management regularly arranges employee educational training to ensure all the employees are familiar with legal regulations. Besides, each unit shall conduct promotion to make sure employees comply with the regulations. In addition, we entrust Stock Affairs Agency at Taishin Bank and Taiwan Corporate Governance Association to assist legal requirements and notices of listed companies and training courses. The Audit Office is in charge of reviewing the implementation status on regulatory compliance at each department and office every year. MSScorps did not involve with material violation and punishment in the past two years.

#### **Internal Control and Audit Policy**

MSScorps established an internal control system in 2020, including internal audit implementation rules. Chairman of the Company is the competent authority for the daily administrative management of the audit unit. The Audit Office formulates annual audit plans every year for the Board of Directors to approve. The implementation of the audit should be submitted to the Board of Directors regularly. Subsidiaries in Nanjing and in Shanghai also follow the internal control system and relevant laws, and MSScorps HQ shall conduct audit to the subsidiaries regularly. In 2023, the Company conducted internal control evaluation according to "Regulations Governing Establishment of Internal Control Systems by Public Companies". The evaluation results showed no material weakness.

Audit Management Procedur	<u>es</u>	Audit Process
First Line of Defence	Business accountable personnel cooperate with and implement the legal regulations	Establishing Annual Audit Plans
Second Line of Defence	Competent authority approves and implement verification	Approved by The Board of Directors
Third Line of Defence	Audit Office regularly audits the status of regulatory compliance	Issuing an Audit Notice
		Conducting Audit
		Communicating The Audit Results with The Audited Unit
		Submitting to President for Approval

#### Audit Duties and Professionalism

The appointment of the manager of audit in MSScorps was approved by the Board of Directors in 2020. The performance assessment and remuneration of the audit personnel are submitted to the Board of Directors for approval by the Audit Manager

#### Certificates Possessed by the Audit Personnel in 2023

	Audit Office	Number of people possessing CIA certificate	Ratio of people possessing CIA certificate
Number of people	2	1	50%

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# 3.4 Risk Management

# 3.4.1 Risk Management Mechanism

As the leader of advanced manufacturing process R&D, MSScorps conducts organizational panorama evaluation and review at least once every year according to ISO 9001 standards in order to grasp early market opportunities and respond to potential risks in the market. We then formulate proper coping strategies to the high-risk items identified accept the risks to fulfill decentralization of responsibility. President Office is responsible for consolidating and regularly reporting as well as implementing responding measures.

# **Risk Identification and Response in 2023**

Dimension	Identification	Duration of impact	Performance in 2023	Strategies
People and their human rights	Risks of talent shortage and flow	1-3 years: Short- term impact	<ul> <li>In 2023, three employee forums were held to facilitate two-way communication with employees, understanding company development and career planning.</li> <li>Chairman' s platform explains the basis for employee performance incentive and reward calculations.</li> </ul>	<ul> <li>Accepting diverse talents and providing them professional and complete educational training.</li> <li>Offering regular employee forums for two-way communication with employees to help them understand the Company development and career planning.</li> <li>Transparent and public salary development system and providing employees performance bonus incentives.</li> </ul>
Industrial technology	Risks of quality management and reputation	Normative impact	<ul> <li>Obtained TIPS certification to protect the company's intellectual property rights.</li> <li>Continuously optimizing the Smart E system to provide clients with project progress and delivery schedules.</li> </ul>	<ul> <li>Conducting human rights due diligence to evaluate and plan measures that reduce human rights risks.</li> <li>Planning patent layout to protect the Company's intellectual property rights.</li> <li>Establishing good smart E system for case management and designing differential professional services based on individual demands of customers as well as making sure smooth process and delivery time.</li> </ul>
	Risks of price competition	Normative impact	<ul> <li>Continuously investing in research and development to strengthen customer engagement.</li> </ul>	<ul> <li>Assigning a dedicated R&amp;D team to prepare professional technical skills and providing employees technical guidance to ensure customers obtain high- quality analysis services.</li> <li>Establishing technical threshold to differentiate markets with companies in the same trade and avoid the risk of low-price competition.</li> </ul>

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# Risk Identification and Response in 2023 (Continued)

Dimension	Identification	Duration of impact	Performance in 2023	Strategies
Governance and economy	Risks of information security and business secret protection	Normative impact	<ul> <li>Continuously signing non-disclosure agreements (NDAs) with new clients to protect confidential information, including sample storage and project analysis results.</li> <li>Newly established laboratories, such as those outside Taiyuen, are equipped with metal detectors and anti-tailgating gates to strictly control and prevent information leakage.</li> <li>New employees receive confidentiality training.</li> </ul>	<ul> <li>Introducing and obtaining ISO 27001 certification and regularly conducting information security protection drills to ensure information security.</li> <li>Signing non-disclosure agreement (NDA) with customers to protect confidential information, including sample storage and case analysis results.</li> <li>Installing metal detection door and anti-tailing gate outside the lab to strictly control information disclosure.</li> <li>Requesting all new employees receiving confidentiality training.</li> </ul>
	Market risks	1-3 years: Short- term impact	<ul> <li>Continuously utilizing the Rooted in Taiwan program and government subsidies to address the impact of interest rate appreciation.</li> </ul>	<ul> <li>Applying rooted in Taiwan programs and government subsidy to respond to the impact of rising interest rates.</li> </ul>
Environment	Climate change risks	3-5 years (or above): Medium to long-term impact	<ul> <li>It is expected that by 2024, through the implementation of a greenhouse gas inventory system, effective calculations can be made, and corresponding policies can be formulated.</li> </ul>	<ul> <li>President Office and Corporate Governance Officer plan the schedule of sustainability and regularly report to directors for supervision and management.</li> <li>Arranging the timetable for greenhouse gas verification and submit it to the Board of Directors.</li> </ul>

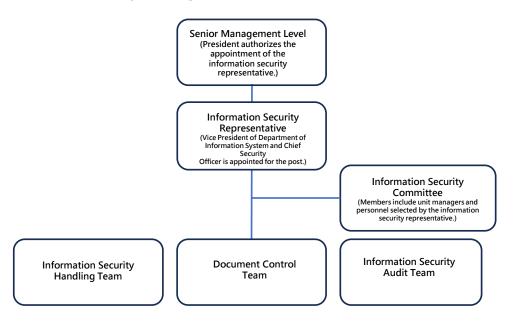
# 3.5 Information Security and Privacy Protection

To enhance information security and protect business secret, MSScorps established an operation security division to be in charge of maintaining internal information security, implementing information security audit, and managing information security equipment. Internally, we also "Information Security Handbook" and "Information Security Organization and Responsibility Management Procedures" in place. We manage, integrate, and strengthen information security management system according to the circulation process of P.D.C.A. (Plan-Do-Check-Act) to create a steady and sound information security system in order to fulfill information security and business continuity management.

#### 3.5.1 Information security management structure

MSScorps values information security. To facilitate effective promotion and implementation of information security management system, the Company established Information Security Management Committee to clearly define personnel authority and responsibility of information security management operation, coordinate affairs, and promote matters related to information security management. From 2022, the Company assigned a chief security officer to promote and supervise matters related to information security. The information security handling team is in charge of dealing with various businesses, formulating and maintaining information security policies, and planning and holding information security educational training to ensure effective and continuous implementation of management regulations and achieve policies and goals of information security.

#### Information security management structure and duties



Unit	Duties					
Senior Management Level	<ul> <li>Approve the publication and maintenance of information security management policies.</li> <li>Convene information security review and follow-up meetings.</li> <li>Review the audit reported prepared by information security audit personnel.</li> </ul>					
Information Security Representative	<ul> <li>Formulating and reviewing information security policies.</li> <li>Supervise the implementation of business continuity drills.</li> <li>Regularly hosting and convening management review meetings.</li> </ul>					
Information Security Committee	<ul> <li>Hold a management review meeting at least once every year.</li> <li>Formulate and supervise information security policies.</li> <li>Uiscuss and review information security policies.</li> <li>Verify the results of internal information security audits.</li> </ul>					
Information Security Handling Team	<ul> <li>Formulate and maintain policies and goals of information security.</li> <li>Implement business continuity planning.</li> <li>Host activities of information security educational training.</li> <li>Monitor, record, and investigate information security incidents.</li> <li>Prepare information for management review meetings and meeting minutes.</li> </ul>					
Document Control Team	<ul> <li>Conduct document issuance, recycling, and destruction.</li> <li>Manage paper and electronic documents.</li> </ul>					
Information Security Audit Team	<ul> <li>Formulate internal audit management procedures for information security.</li> <li>Establish audit plans and assist external audits.</li> <li>Review whether information security is properly implemented.</li> <li>Evaluate and discuss the effects of information security audits.</li> </ul>					

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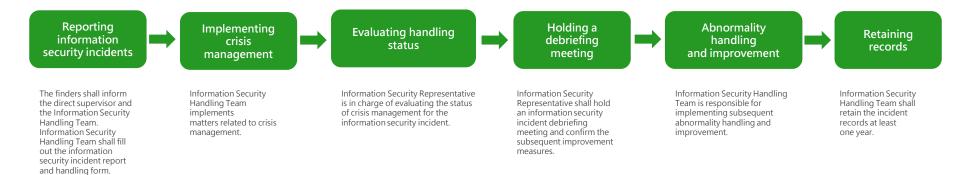
#### **3.5.2 Information Security Management Measures**

To protect the Company's information security and business secret, MSScorps identifies information security risks and designs management measures to strengthen information security protection.

Information security management measures	Content of information security protection
Information security promotion	<ul> <li>Information Security Handling Team promotes and implements the information security system. Information Security Representative shall promote recent internal and external information security material topics through email every month and maintain good operation on the Company's information system.</li> </ul>
Information property management	<ul> <li>Checking and establishing a list of information properties and record them in the information property list and risk evaluation form. All the properties will be classified in categories and labelled the level of confidentiality. If there is any personnel change or turnover, they must hand out the information properties under their custody.</li> </ul>
Access control setup	<ul> <li>Designing authority to system administrators and to general users for strict access control on personnel with different authorities.</li> <li>The password for each information system must comply with the passcode management mechanism. Passwords in low strength or no password setup will not be allowed.</li> </ul>
Field control	<ul> <li>Physical environment area is divided into a general area and a controlled area. There is a physical partition between the two areas as well as independent entrance and exit and access control to avoid any unauthorized personnel entering.</li> <li>Without permission, no recording, video recording or information equipment with photo functions shall be used. Lens of employees' phone camera are put on seals or stickers for control. Each area in the Company is with CCTV, and the record will be retained for at least three months</li> </ul>
Network security prevention testing	• External network is installed with firewall while internal network uses protective measures like network segmentation and antivirus control panel. Regular patch, renewal, and vulnerability scanning are implemented to reduce the weakness of information security
Email protection mechanism	• Email adopts a mechanism of blacklisting and whitelisting. An anti-spam system is installed in the front end of the email to provide spam filtering, malicious email blocking, and virus protection to strengthen security when using emails

#### Information Security Incident Reporting

To prevent and properly handle information security incidents, MSScorps established "Information Security Incident Management Procedure" to regulate that the finder must inform the direct supervisor and the information security handling team when any information security happens, and the information security handling team must conduct the investigation of the area impacted, loss evaluation, support request, and responding measures to be taken. All the details shall be recorded in "Information Security Incident Report and Handling Form". Incidents involving severe risk levels must be implemented abnormality, corrective, and preventive measures immediately to avoid reoccurrence. Record and retain the details in "Abnormality, Corrective, and Preventive Measures Handling Form".



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#### **Major Incident of System Abnormality**

We received reporting of 23 information security incidents in 2023. 23 of them were seal off and 1 were system abnormality notification, critical and required debriefing meetings. After emergency response and corrective measures, the results showed normal and no information disclosure.

Date of the incident	Description	Handling	Improvement measures
2023/6/8	Emails are stuck in SPAM and cannot be received.	Manually resend the email.	Due to a battery replacement causing a time anomaly, the SPAM server considered emails as future emails, so it would wait until the future time to start resending the emails. Subsequently, a queue notification module has been introduced to improve the situation by providing timely notifications when emails are stuck in the queue.

#### **Disaster Backup Exercise**

In 2023, we implemented 5 subsystem backup drills. All the results were normal.

Time	Location	Content
2023/5/6	Hsinchu HQ Lab	The NAS server used by the measurement and analysis laboratory malfunctioned and stopped service. The backup NAS server took over to continue providing service, ensuring continuous business operations.
2023/5/8	Nanjing Lab	The FTP server used by the measurement and analysis laboratory malfunctioned, causing some colleagues and clients to be unable to exchange data. It was restored in a short period, ensuring continuous business operations.
2023/4/15	Nanjing Lab	Company's measurement and analysis laboratory's data center conducted a UPS stress test during the annual power outage.
2023/5/6	Hsinchu Science Park Lab	The firewall server used by the measurement and analysis laboratory malfunctioned and stopped service. The backup firewall server took over to continue providing service, ensuring continuous business operations.
2023/5/9	Hsinchu Science Park Lab	The firewall server used by the measurement and analysis laboratory malfunctioned and stopped service. The backup firewall server took over to continue providing service, ensuring continuous business operations.

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#### ISO 27001 Certification

MSScorps passed ISO 27001 certification in 2016 and continued expanding certification in the operating sites to strengthen the Company's information security protection in order to protect information security and privacy requirements from customers. In 2023, the operating sites passed ISO 27001 certification include Hsinchu Operation HQ, Hsinchu Material Analysis (MA) HQ, Tainan Science Park Branch, Zhubei Branch Failure Analysis (FA) Department, and Zhubei Branch Reliability Analysis (RA) Department.



#### **Information Security Protection Examination**

To enhance information security protection, MSScorps conducts information security control by implementing vulnerability scan on various severs, phishing email testing, and penetration test of external information equipment at least once every year. Besides, we cooperate with the internal and external audits of ISO 27001 every year for office security examination, personal computer examination, and legal software inspection. In 2023, there was no abnormality in each examination.

#### 1. Information Security Vulnerability Scan

Time	Location	Content
2023/7/14	Hsinchu HQ Lab	
2023/7/14	Hsinchu Science Park Lab	Completion of vulnerability scan
2023/7/5	Zhubei Lab	and correction on major
2023/6/13	Tainan Science Park Lab	information equipment.
2023/5/8	Nanjing Lab	

#### 2. Information Equipment Penetration Test

Period	Content
Not conducted in 2023.	The test is expected to be conducted in October 2024.

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#### Information Security Educational Training

MSScorps arranges information security educational training for all employees every year. In 2023, online instruction was adopted, and we also included remote video security training. All employees received complete educational training and passed the online test.

Name of the course	Object	Training duration	Number of people receiving the course	Passing rate
2023 Information Security Awareness Educational Training	All managers and employees in the Company	40 minutes	529	100%

#### Short-, Medium-, and Long-term Targets

Target description	Performance in 2023	Short term (2024)	Medium term (2025-2026)	Long term (2028~)
Information security educational training	All managers and employees in the Company; course passing rate: 100%	All managers and employees in the Company; course completion rate: above 90%.	All managers and employees in the Company; course completion rate: above 95%.	All managers and employees in the Company; course completion rate: above 100%.
Information security exercise	Conduct 5 disaster recovery exercise.	Implementation of at least 5 times of information security exercise.	Implementation of at least 6 times of information security exercise.	Implementation of at least 6 times of information security exercise.
Information security invasion protection	Number of being successfully hacked in the whole year: 0.	Number of being successfully hacked in the whole year: lower than one time.	Number of being successfully hacked in the whole year: lower than one time.	Number of being successfully hacked in the whole year: 0.
Information security disclosure incident	Number of information security incident reporting in the level of 3 was 0 time.	Number of information security incident reporting in the level of 3 is lower than one time.	Number of information security incident reporting in the level of 3 is lower than one time.	Number of information security incident reporting in the level of 3 is lower than one time.
System host maintenance	Maintaining the availability of major hosting system and equipment in 99.5%.	Maintaining the availability of major hosting system and equipment in 99.5%.	Maintaining the availability of major hosting system and equipment in 99.5%.	Maintaining the availability of major hosting system and equipment in 99.5%.

# 3.5.3 3.5.3 Customer Privacy Protection

#### **Pravity Protection Strategies**

As a professional service provider for testing and analysis, MSScorps treats the case information entrusted by customers with the most rigorous attitude to ensure no disclosure of confidential information and is highly recognized by customers for a long time. For customer privacy protection, Department of Information System is in charge of information confidentiality maintenance and customer information security audits. In terms of the maintenance of customer personal information, each unit established its database. Access control authority is established between units, and individual database is specifically encrypted for protection. Besides, we have Information Security Handling Team in place to monitor and investigate information security incidents and implement subsequent reporting and treatment. Relevant incident handling is also reviewed at the information security management meeting every year to look for opportunities of continuous improvement. In 2023, there was no violation of personal information protection or incidents of losing customer information.

#### Management measures for customer privacy protection

- Signing non-disclosure agreement (NDA) with customers to protect confidential data of customers' analysis samples and product analysis results.
- Installing the metal detecting door and anti-trailing gate outside the lab to strictly control personnel accessing the lab.
- Sealing all the equipment delivered to the factory and assigning personnel for inspection at any time to block out communication equipment like memory stick or recorder.
- When sending the analysis report, email will automatically identify and block out images of non-target customer contained in the email to avoid sending the product analysis results to non-target customers by mistake.
- When the result of the sample analysis is sent out, the Company file will be automatically deleted without retaining any of customers' professional and confidential information.
- All employees must receive confidentiality educational training regularly to be familiar with and avoid incidents of information disclosure.

#### **Customer Audits**

MSScorps accepts irregular audits from customers, including checking whether established and implemented procedures, checking access control, and information control of account and password setup. After customer audits and random check, discussion reports will be proposed for further review on the improvement measures required in order to enhance privacy protection and ensure no disclosure. In 2024, we conduct four customer audits and found no abnormity.

#### **Procedures of Customer Audits**



#### **Educational Training for Confidential Information Protection**

MSScorps values customers' confidential information. For this, we arrange relevant personnel who are exposed to the information to attend educational training of proprietary information protection (PIP) every year. In 2023, all the relevant employees received complete educational training and passed the online test.

Name of the course	Object	Training duration	Number of people receiving the course	Passing rate
PIP Process Control Key Point Educational Training	Personnel who are exposed to PIP information	40 minutes	474	100%

MATERIAL SCIENCE SERVICE

# **F** Social Prosperity

4.1Talent Recruitment and Welfare System
4.2Employee Cultivation and Career Development
4.3Human Rights
4.4Occupational Health and Safety
4.5Social Public Welfare and Care

MSScoprs values talent cultivation and development. We have devoted to the cultivation of excellent talents for a long time as well as continue working with colleges and universities to recruit excellent students. In addition, to support global human rights issues, MSScorps established human rights policies, enhances awareness on human rights among employees through the human rights due diligence and occupational safety management, and reduce risks in the operating environment. In terms of social welfare, MSScorps is active in charitable donation for many years and plans to appropriate 1% of annual profiting for the purpose of social welfare every year to fulfill the concept of corporate contributing to the society.

Corresponded UN SDGs	Corresponded GRI material topics	Stakeholders recommended to read the information	Corresponded material issues	1
3       GOOD HEALTH MATWELL BERK LOWANCE CHARTER         4       PLUAT         1       PLUAT	GRI 202 : Market Presence GRI 401 : Employment GRI 403 : Occupational Health and Safety GRI 404 : Training and Education GRI 405 : Diversity and Equal Opportunity GRI 406 : Non-discrimination GRI 409 : Forced or Compulsory Labor	Employees, Universities and Colleges, Shareholders/Potential Investors, Banks/Creditors	Talent Recruitment and Welfare System, Occupational Health and Safety	

# 4.1 Talent Recruitment and Welfare System

#### 4.1.1 Talent Recruitment

"Personnel" are the foundation of development of an enterprise. The Company's Human Resource Department will establish the manpower planning for next year according to business objectives, management plans, and demands of each department every year. In recent years, MSScorps actively puts in resources to recruit excellent and potential talents. Along with the ebbing of the epidemic, the Company expands the scale of talent recruitment. In 2023, talent cultivation programs were the focus of development to extend the key point of talent recruitment, "rooted in colleges and universities ", in the previous year.

Over the past years, MSScorps continues implementing industry-academic cooperation with colleges and universities and serving as a business mentor. We recruit enrolled student interns and provide them an employment environment that is close to actual workplace and training courses to assist interns accumulate practical experience. We hope students are able to learn necessary industrial knowledge and skills in advance before employment through enterprise internship programs, and the relevant universities for industry-academic cooperation include Department of Materials Science and Engineering, National Tsing Hua University, and Department of Electrical and Electronics Engineering, Ming Chi University of Technology. In the internship program, interns have to write an internship weekly report every week and demonstrate summary of the internship result to relevant department and office in the school. MSScorps will conduct interviews with colleges and universities of cooperation to enhance the effect of industry-academic cooperation through effective two-way communication. In 2023, we provided students participate in internship programs in MSScorps. We hope students link with their career in advance and directly transfer as full-time employees in the Company after graduation.

Talent recruitment channels	Description
Network recruitment platforms, employment service stations	Release job vacancy and recruitment publicly through network platforms and work with local employment service stations to expand talent recruitment channels.
Internship programs	In 2023, MSScorps worked with Tamkang University to establish scholarship programs. At the same time, we also provided cooperative education with colleges and universities (such as Minghsin University of Science and Technology and National Formosa University), offering interns a salary that is close to the salary for full-time employees. We hope to assist enrolled students linking with practical skills and achieve the goal of graduation meaning employment by transferring to formal employees of the Company.
Corporate visits	Students will be able to understand corporate culture, working environment, current situation, and industrial trend and development of MSScorps through corporate visits. It also enhances opportunities of interaction between students and the Company.



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Our company's salaries are determined based on local salary and organizational hierarchy structures. Employee compensation standards are set without differences due to gender, age, marital status, political orientation, race, etc. We adopt an equal pay for equal work system, where the basic salary ratio for male and female employees in the same position and grade is 1:1. For the year 2023, the comparison between our company's employee salaries and the minimum wage in Taiwan is listed in the table below:

Freedower Cotowers	Ratio of basic salary of women to men				
Employee Category	Male	Female			
Management	5.08:1	3.78:1			
General Employee	1.71:1	1.63:1			

Note 1 : The calculation of the basic salary ratio is based on the average salary of employees in various categories at our company' s significant locations of operation as of December 2023.

Note 2 : The basic salary is based on the announcement by the Taiwan Ministry of Labor on September 14, 2022, which sets the monthly minimum wage at NT\$26,400, effective from January 1, 2023.

#### 4.1.2 Composition of Manpower

MSScorps is active in recruiting and headhunting talents as well as provides diverse recruitment channels and types of employment. In recent years, we adopt an open policy at the educational background in terms of talent recruitment and hope to pursue the maximum employee diversity. Besides, the Company values human rights and equality very much. There will be no different treatment due to identity or background in recruitment ; We also strictly prohibit the employment of child labor and adolescent workers in accordance with the law. When recruiting new personnel, we must verify the identity documents of applicants to ensure that no child labor is employed. By the end of 2023 the total number of employees in MSScorps was 515. It increased around 23.79% compared to that (416 employees)in 2022 because of rapid business expansion.

#### Employee Composition by The End of 2023 (GRI 2-7 \$ 2-8)

		Employment contract					Employment type			
		Permanent		Fixed-term		Full-time		Part-time		
		Number of people	Rtio	Number of people	Rtio	Number of people	Rtio	Number of people	Rtio	
	<30 years old	58	11.26%	0	0%	58	11.26%	0	0%	
Female	30-50 years old	133	25.83%	0	0%	133	25.83%	0	0%	
	>50 years old	5	0.97%	0	0%	5	0.97%	0	0%	
Total nu employe	mber of female ees	196	38.06%	0	0%	196	38.06%	0	0%	
	<30 years old	71	13.79%	0	0%	71	13.79%	0	0%	
Male	30-50 years old	232	45.05%	0	0%	232	45.05%	0	0%	
	>50 years old	16	3.11%	0	0%	16	3.11%	0	0%	
Total nu employe	mber of male ees	319	61.94%	0	0%	0% 319 61.94%		0	0%	
Tota	al	515	100%	0	0%	515	100%	0	0%	

Note 1 : Up to the end of 2023, we did not hire vulnerable groups, like the disabled and new immigrants.

Note 2 : : Up to the end of 2023, the Company did not hire employees who have no guaranteed hours of work. ; Out of the 7 interns, 6 have completed their internships, and 1 has been transferred to a full-time position at our company after graduation.



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Our company is established and registered in accordance with the Company Act of the Republic of China. All members of the board of directors who serve as senior management (i.e., directors who also serve as managers of the company) are 100% local residents (nationals of the Republic of China).

As of the end of 2023, the total number of employees in the company is 515 (319 males and 196 females), including one foreign employee. Among the employees, 365 are direct personnel and 150 are indirect personnel. The indirect personnel include 48 supervisory staff (27 mid-level supervisors and 21 senior supervisors). There are 27 female supervisors, accounting for 33.3% of the supervisory staff. All senior supervisors are local employees (nationals of the Republic of China), with a 100% employment rate of local senior supervisors, totaling 23 people.

#### **Diversified Employee Composition by The End of 2023**

Natio- nality	Identity	Level	Gender	<30 years old	30-50 years old	>50 years old	Total
		Managarial	Female	0	0	0	0
	Indiana	Managerial Non- managerial	Male	0	0	0	0
	Indigenous		Female	0	0	0	0
Dom- estic			Male	1	1	0	2
empl-		Manageria	Female	0	12	2	14
oyees	Non-		Male	0	25	9	34
	indigenous	Non-	Female	58	121	3	182
		manageria	Male	70	206	6	282
		Manageria	Female	0	0	0	0
Forsiers		мападена	Male	0	0	0	0
Foreign	employees	Non-	Female	0	0	0	0
	manageria		Male	0	0	1	1
		Total		129	365	21	515

Note 1 : The definition of management level refers to employees with positions of manager or above in the human resource system, including managerial officers and executive managers.

Note 2 : 30-50 years old including 30 and 50 years old  $\,^\circ$ 

MSScorps takes different factors into consideration when preparing manpower planning. Other than planning human resource as a whole for the Company, we also combine that with employees' competence and interests to help them understand their future career development better. Relevant competent authorities in the Company will fully communicate with new employees to help them understand the corporate culture and relevant content of work. Besides, the Company conducts employee turnover statistics every year.In 2023, the number of employee turnover was 76. The members of our R&D team are mostly with a master or PhD degree, and the turnover rate of R&D team is very low. There is almost no turnover. For employee turnover, we carry out an interview with individual employee to understand the real reasons for future improvement and discussion. We also established responding solutions to retain talents in advance.

#### New full-time Employee Hires and Full-time Employee Turnover in 2023

Statistics of new <30 years o		s old	30-50 years old		>50 years old		Female		Male	
employee hires and employee turnover	Number of people	Ratio (%)								
New employee hires	84	16.31	85	16.50	3	0.58	57	11.06	115	22.33
Departed Employee turnover	27	5.24	46	8.93	3	0.58	33	6.41	43	8.34

Note 1: The number of new employee hires and employee turnover only included formal employees in Taiwan.

Note 2: Ratios of new employee hires and employee turnover are the ratio of the number of employees in that category to number of total employees in that year.

Note 3: The total number of new employee hires in 2023 was 172. The number of employee turnover was 76. The turnover rate was 14.75%.

Note 4: 30-50 years old including 30 and 50 years old.

Note 5 : The information in the above table does not include new hires and employees who have left within three months of their start date.

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#### 4.1.3 Remuneration and Performance Assessment

MSScorps has "Employee Handbook" in place and improves organizational systems according to the Articles of Incorporation, Labor Standards Act, and relevant governmental laws. It includes the scopes of employee appointment, salary, reward and punishment, assessment, promotion, welfare, turnover, retirement, and educational training. The Company attributes the success of the enterprise to the efforts of employees and gives a promise of "no upper limit and no ceiling for salary". In terms of salary, we offer salary and welfare that are better than other companies in the same trade. The statistics in 2023 excluding managerial officers with the title of Director or above revealed more than 53.9% of the employees had an annual salary over NT\$ 1 million, 24.6% of the employees received an annual salary of NT\$1.5 million, and 9.2% of the employees had an annual salary above NT\$2 million. Among them, there were several engineers receiving an annual salary over NT\$3 million.

In terms of employee salary, the Company established annual salary calculation criteria with transparent and clear salary disclosure. We pay employees wages for all the working hours (including overtime hours), and percentage of employee working hours and paid working hours is 100%. Salary for each employee is based on the job title and job grade as well as refers to education background, work experience, and required salary for evaluation. There is no unfairness caused by gender. Employees are able to estimate their salary income according to their performance of the year. We expect our employees to grow and develop with MSScorps in an environment of high annual salary and high sense of achievement and witness unlimited possibility in the future. In 2023, the amount of average salary of full-time non-managerial employees is NT\$ 1,220 thousands, and the amount of medium of salary of full-time nonmanagerial employees is NT\$ 989 thousands. Calculated based on the annual total compensation of the highestpaid individual in the organization and the median annual total compensation of other employees in the organization (excluding the highest-paid individual), as well as the percentage increase.

#### **Gender Pay Indicator**

Employee Category	Gender Pay Ratio (with male fixed at 1)
Overall employees	0.86 : 1
Management level	0.74 : 1
Non-management level	0.95 : 1

Note 1 : Management is defined as positions at the manager level or above in the human resources system, including managers and senior managers.

Performance Assessment

MSScorps established a performance assessment system based on "Employee Handbook", including performance assessment for probation period of new employees and the annual performance assessment to all employees once every year. New employees who are still in the 3-month probation will be excluded from assessment. Managers of departments submit the assessment results to President for approval. The competent authority for each department in MSScorps is in charge of establishing plans for employee promotion, and the list of employees to be promoted shall be proposed in the annual performance assessment for President to approve. In 2023, the ratio of employees qualified for assessment of the year to the number of employees actual carrying out performance assessment was 100%.

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# 4.1.4 Employee Welfare

#### **Employee Welfare**

MSScorps established an employee welfare committee and "Organization Regulations for Employee Welfare Committee" as the accordance of organizing and hosting employee welfare activities. Other than dealing with various insurances according to laws, such as labor insurance, national health insurance, employment insurance, and group comprehensive insurance, we also provide employee welfare better than legal regulations and policies, grant subsidy for wedding and funeral, company trip, gifts for traditional festivals, gift voucher, and club activities subsidies, as well as employee accommodation allowance, personal travel allowance, and pension scheme. We have "Methods for Employee Share Purchase" in place as the reward mechanism. Our company has established a retirement system for all employees in accordance with Taiwan's 'Labor Standards Act' and has set up a defined contribution retirement plan in accordance with the 'Labor Pension Act.' We contribute 6% of each employee' s monthly salary to their individual account at the Bureau of Labor Insurance.



Note 2 : Gender pay statistics only cover employees in Taiwan.

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**Club Activities** 

Company trip



ltem	Content
Life insurance	Purchasing employee group insurance.
Medical insurance	Purchasing group health insurance with medical benefits: accidental injury medical insurance/ cancer medical insurance (ward fee, miscellaneous expenses, surgery fee).
Disability insurance	Purchasing employee group insurance: accidental injury insurance (insurance amount: NT\$2 million).
Parentingrelated leave	Compliance with legal regulations, including pregnancy checkup/ paternity leave, tocolysis leave, maternity leave, parental leave.
Maternal health protection	Setting up a nursery room and working with an appointed day care center.
Employee shareholding	10~15% of the profits of the year will be opened for employee stock purchase.
Other welfare	<ul> <li>Holidays: Other than the annual leave according to Labor Standards Act, we have flexible paid time off system. New employees are entitled to have annual leave and flexible paid time off in the year that they start to work.</li> <li>Allowance: Travel subside, gift/ gift voucher for three traditional festivals, birthday cash gift, employee meal subsidy, allowance for wedding and funeral, baby bonus, Welfare Committee/ club subsidy.</li> <li>Activities: End-of-year party/ irregular meal gathering, domestic travel, employee clubs.</li> <li>Health: Regular employee health examination, special-contracted medical and nursing personnel regular at-site service.</li> </ul>

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#### Status of Parental Leave in 2023

ltem	Male	Female	Total
Total number of employees entitled to parental leave in 2023	182	274	456
Total number of employees took parental leave in 2023	0	1	1
Number of employees due to return to workafter taking parental leave in 2023(A)	0	1	1
Number of employees that did return to work after parental leave in 2023(B)	0	1	1
Number of employees returning from parental leave in 2022(C)	0	3	3
Number of employees retained 12 months after returning to work following a period of parental leave in 2022(D)	0	3	3
Return to work rate%= B/A	N/A	100%	100%
Retention rate%= D/C	N/A	100%	100%















Note: Employees in the Company are entitle to the parental leave after they work with us for 6 months.



# 4.2 Employee Cultivation and career Development

# 4.2.1 Employee Cultivation and Training

MSScorps values talent development and provide employees diverse learning channels. We established a series of internal systematic trainings to develop excellent technical personnel, screen training courses based on the work demands at each department planned by the Company as a whole, and design different educational handbooks and educational training courses for each department. The Company expects to strengthen employees' professional skills and expand the depth and width of their knowledge through solid educational training and promotion.

There are two types of educational training in MSScorps, and they are new employee educational training and on-the-job educational training. In 2023, the basic content of new employee educational training included 10 courses, and the total training hours were 14 hours, such company rules and regulations, welfare, safety and health, information security, quality management, chemicals management, and process control. We also specifically promote "Principles and Operating Procedures of Ethical Management", and all the relevant regulations are published in the internal shared folders. In addition, to assist employees to learn solid analytical skills, we arrange additional new employee skill training, which lasts for 6 months, for Department of Engineering in 2023. On-the-job employee training courses include information security, PIP control, and static electricity protection. The courses will be screened and updated every year according to the demands of each department. Educational training for all employees is centrally managed by the internal administrative system in the Company, including the records of attendance and online testing and rating.

#### **Employee Training Statistics in 2023**

Employees category	Total training	Total number of the employees at the	Average training
	hours	category	hours
Female managerial officers	28	14	2
Male managerial officers	68	34	2
Total managerial officers	96	48	2
Non-managerial officers of females	1608.5	182	8.8
Non-managerial officers of males	2883.5	285	10.1
Total non-managerial officers	4492	467	9.6
Toatal	4588	515	8.9

Note 1: In 2023, the average training hours for male employees were 9.25 hours/ person, and the average training hours for female employees were 8.35 hours/ person.

Note 2: Managerial officers refer to those who have the job title of manager or above in the human resource system, including managers and executive managers.

Note 3: The employee training statistics only covered the full-time employees in Taiwan in 2023 and excluded training hours for 6-month new employee skills.

# **Details of Employee Training Courses in 2023**

Annual information security educational training		princip	otection les and e systems	PIP process control basic educational training		Intellectual Property Awareness Training		New employee basis training		Intellectual Property Management System Training
Total training hours	529	Total training hours	630	Total training hours	474	Total training hours	276.5	Total training hours	2,408	270.5
Total number of participa nts	529	Total number of participa nts	210	Total number of participa nts	474	Total number of participa nts	553	Total number of participa nts	172	541
Course hour	1	Course hour	3	Course hour	1	Course hour	0.5	Course hour	14	0.5

# 4.3Human Rights (GRI 2-23 \ 2-24)

MSScorps considers human rights as the most important issue. Based on the Company's employment policy, legal regulations, and international human rights convention, we established "MSSCorps Co., Ltd. Human Rights Policy" with no differential treatment due to any personal traits. It was approved by the manager of the administrative management department and the Chairman to ensure the compliance with labor-related regulations in order to protect employees legal rights and interests and fulfil gender equality at work and human dignity. In 2023, there was no discrimination caused by race, skin color, gender, religion, politics, nationality, or social status.

#### 4.3.1 Human Rights Management

MSScorps devotes to perform corporate social responsibility and ensure the basic human rights of employees and other stakeholders are protected. To achieve the purpose, the Company insists complying with human rights criteria recognized internationally, including the international human rights frameworks of Universal Declaration of Human Rights (UDHR), UN Global Compact (UNGC), and International Labor Organization (ILO). The Company commits to respect and maintain employees' basic human rights, including but not limited to labor rights, equality, and respect. Besides, we have corresponding policies in place to fulfill the principles mentioned above. We believe the emphasis and management to human rights will contribute to the Company's success and sustainable development and create a more impartial and equal society.

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#### **Human Rights Policy**



It is applicable to employees in MSScorps and it subsidiaries. We protect their human rights through four dimensions, including "providing a fair working environment and inclusion to diversity", "respecting human rights at the workplace", "offering a safe working environment", and "implementing information security".

#### **Supplier Code of Conduct**



It is established according to RBA Code of Conduct and international human rights regulations. The content covers labor, health and safety, environment, ethical regulations, and management systems to be used as the criteria for suppliers to follow. Besides, we request all suppliers to sign the supplier code of conduct and ethical regulation commitment.

#### 4.3.2 Human Rights Due Diligence

To implement human rights management, the Company includes human rights issues and sexual harassment prevention measure promotion in the new employee training and internal promotion, including prevention of physical, verbal, and psychological violence and sexual harassment as well as providing a complete complaint processing mechanism to protect employees from unlawful physical or mental infringement in the performance of duties. Since 2022, MSScorps run human rights due diligence on the full-time employees in Taiwan every year. The scope of human rights issue collection includes forced labor, child worker and youth worker, freedom of association and collective negotiation, equal pay for equal work, anti-discrimination, working hours, and occupational health and safety.

To understand human rights risks during the operation, MSScorps conducted human rights due diligence along with each unit in 2022. The results of the investigation revealed each issue of human rights fell in low risks in the scope of the operation. The Company then further standardized the results of investigation questionnaires to examine the level of relative risks of each issue to screen out "working hours", "forced labor", and "workplace safety" for management.

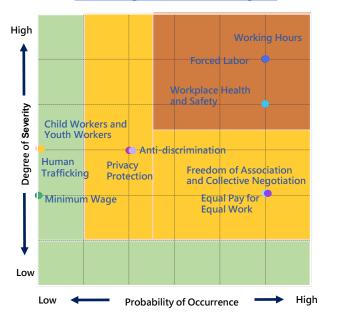
# **Process of Human Rights Due Diligence**



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#### Human Rights Risk Matrix Diagram





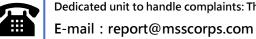
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#### Human Rights Risk Response

Human rights risk	Performances in 2023	Management measures
Working hours	<ul> <li>In 2023, our company had 515 full-time employees, with a total of 27,561 hours of unused annual leave.</li> <li>In 2023, overtime for full-time employees was compensated with either overtime pay or compensatory leave, in accordance with or exceeding legal requirements.</li> </ul>	<ul> <li>Providing additional flexible holidays, and new employees are entitled to annual leave and flexible holidays in the first year reporting to work.</li> <li>Implementing flexible working hours for employees to allocate their life and work.</li> <li>Offering overtime fees or compensatory time according to laws.</li> <li>Strengthening promotion to supervisors and employees daily.</li> <li>Finding out the overtime work at each department regularly and caring and managing employee attendance.</li> </ul>
Forced labor	<ul> <li>In 2023, our company did not incur any fines or non-monetary penalties for violations of labor-related regulations.</li> <li>Our company holds regular labor-management meetings in accordance with legal requirements. In 2023, we held a total of four labor-management meetings, promptly responding to and addressing employee feedback and adjustments.</li> </ul>	<ul> <li>Specifying in the human rights policy to prevent forced labor in any form.</li> <li>Complying with relevant labor regulations to protect employees' legal rights and interests.</li> <li>Providing employees information to help them understand labor laws and the rights and interests they entitle to in the local country of the operation.</li> <li>Hosting a labor-management meeting regularly according to laws to communicate labor conditions and environment with employees and provide timely response and adjustment.</li> </ul>
Workplace health and safety	<ul> <li>In 2023, our company onboarded a total of 172 new employees, all of whom were educated on occupational safety and health regulations during their orientation training.</li> </ul>	<ul> <li>Evaluating and identifying risks and hazards in the working environment and assessing hazards for control and management by different levels, and implementing improvement plans accordingly.</li> <li>Offering health examination to all employees every two years, and commissioning medical personnel to carry out health instruction and subsequent follow-up management at the site.</li> <li>Planning and executing the four major protection programs according to laws, including Ergonomic Hazards Prevention Program, Prevention and Management of Unlawful Infringement in the Performance of Duties, Prevention Measures of Abnormal Workload-triggered Disorders, and Workplace Maternal Health Protection Program.</li> <li>Conducting firefighting safely and first-aid drills regularly.</li> <li>Promoting occupational safety and health at the new employee orientation and conducting occupational safety and health educational training for all the employees every three years to continue strengthening relevant recognition and awareness.</li> </ul>

On the other hand, there was no discrimination or harassment incident caused by race, skin color, gender, religion, politics, nationality, or social status in 2023. MSScorps has employee opinion mailbox and e-mail in place and encourages employees to provide their suggestions and report unfair treatment. They can also report behaviors that violate ethics through telephone or post. All the cases will be handled by a dedicated person confidentially to protect employees' rights, interests, and safety.



Dedicated unit to handle complaints: The Audit Office

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#### 4.3.3 Employee Communication (GRI 2-26)

MSScorps has employee opinion mailbox and email in place and encourages employees to provide suggestions and report unfair treatment. They can also report behaviors that violate ethics through telephone or post. All the cases will be handled by a dedicated person confidentially to protect employees' rights, interests, and safety.

#### **Employee Luncheon Forums**

MSScorps values the two-way communication with employees. We host physical forums to solve employees' questions, concerns and deliver the Company's concepts and values patiently.



# 4.4 Occupational Health and Safety

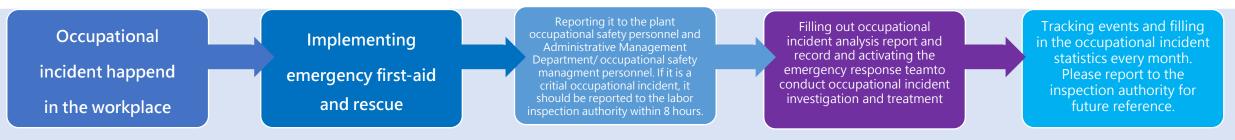
#### 4.4.1 Occupational Safety and Health Management

To protect employee safety and health at work, MSScorps established "Occupational Safety and Health Management Plans" and "Safety and Health Code of Conduct". They are applicable to all the employees and nonemployee workers at all the operating sites. The Administrative Management Department is in charge of the matters related to occupational health and safety in the Company, and we have dedicated occupational safety and health personnel to supervise and conduct occupational safety and health management plans. In addition, according to the industrial characteristic, MSScorps is not a hazardous workplace as specified in "Hazardous Workplace Review and Inspection Rules".

According to relevant articles of the Occupational Safety and Health Act, the Company classifies and defines the occupational injury incidents and has established a reporting process to ensure timely response and reporting when it happens and protect labor safety. If it is a critical occupational incident, it should be reported to the labor inspection competent authority. Without permission, the site must not be moved or destroyed. If there is any occupational incident happened in the workplace, the information of personnel involved with the casualty should be immediately reported to the Administrative Management Department or occupational safety management personnel as well as fill out "Occupational Incident Analysis Report" and "Occupational Incident Record". After the Administrative Management Department receives the information, relevant units must be informed right away and the emergency response team shall be activated. When occupational safety and health personnel receive the information, they shall visit the site immediately and implement occupational incident investigation and subsequent emergency treatment.

MSScorps has additional "Contractor Code of Conduct for Environment, Safety, and Health" and "Contractor Safety and Health Management Methods" in place for all the contractors, including "Environment, Safety, and Health Notice at General Workplaces", "Code of Conduct for Electric Works", and "Safety Code for Fire Works". We also request all the contractors to sign "Contractor Safe and Healthy Work Commitment" during the construction to ensure the compliance of safety and health related regulations established by MSScorps.

#### **Occupational Incident Reporting Process**



# 4.4.2 Occupational Safety and Health Hazard Identification

In terms of the risks at the workplace and the hazard evaluation and identification process, MSScorps has included them into the four major programs of occupational safety according to laws. It covers the operating personnel in all plants. The competent authority of each unit is in charge of filling out the risk evaluation form, and the plant occupational safety personnel and doctors are responsible for the evaluation at the workplace to conduct hazard evaluation and classification control. Besides, improvement plans are established and implemented according to the results. The improvement solutions adopted will be evaluated again every year to track and understand the effects. If the improvement results are not as good as expectation or are deteriorated, other improvement methods and measures should be re-selected. MSScorps has established "Ergonomic Hazards Prevention Program" to regularly evaluate and analyze via "Nordic Musculoskeletal Questionnaire" and "MSDs Ergonomic Checklists (work safety analysis)". Moreover, we conduct hazard classification based on the musculoskeletal survey and prepare "Summary Table for Musculoskeletal Survey and Control" for subsequent follow-up.

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#### Implementation Status of the four Major Occupational Safety Programs

Program	Risk evaluation methods	Risk evaluation results
Workplace Maternal Health Protection	<ul> <li>Fill out "maternal health protection workplace and operation hazard assessment form" when pregnant.</li> <li>After childbirth, fill out "self-assessment form for workers' health status less than one year after pregnancy and childbirth".</li> </ul>	No case of high risks; all belong to the first-level management.
Prevention Measures of Abnormal Workload-triggered Disorders	• Fill out paper questionnaires and provide statistical data during the health examination in the hospital, including "overload assessment questionnaire" and "overwork survey".	According to the statistical result in 2023, 1 employee required an interview with the doctor (medium high risk). In addition, there were 21 employees who were suggested to interview with the doctor. They were all arranged the interview in 2024.
Ergonomic Hazards Prevention	<ul> <li>Fill out "musculoskeletal symptom questionnaire" during employee health examination.</li> <li>Manager of each department fills out "MSDs Ergonomic Checklists (work safety analysis)".</li> </ul>	No case of high risks. There were 12 employees in total with a result of 3 points or more. After diagnosis, it is nothing directly related to work.
Prevention and Management of Unlawful Infringement in the Performance of Duties	• Manager at each department assesses "hazard identification of workplace infringement prevention and risk evaluation form".	No case of high risks. We continue providing psychological consultation services and information of latest seminars hosted in Hsinchu City Family Education Center.

MSScorps has obtained ISO / IEC 17025 General requirements for the competence of testing and calibration laboratories every half a year according to the Occupational Safety and Health Act. Besides, we prepare environmental monitoring and testing reports to supervise the actual working environment of labors and evaluate the risks that labors are exposed to. Subsequent treatment will be carried out based on the monitoring and testing results to protect employees' safety at the workplace. Certified by a third-party institution, we test specific chemicals and organic solvents, including hydrofluoric acid, acetone, isopropanol, and tetrahydrofuran, as well as CO2. It covers lab noise and hazards in the working environment. The results showed no occupational injury hazardous factors identified. MSScorps does not use substances that might cause hazards to operating personnel during the manufacturing process.

Moreover, MSScorps supports employees to get away from the situation that might cause injury or disease and frees them from punishment. In terms of safety and health educational training, new employees will be training during the orientation while current employees will be given an educational training every three years to strengthen their awareness towards occupational health and safety as well as eliminate occupational hazards to lower risks.

### ISO / IEC 17025 Laboratory Quality Management System Certification

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# 4.4.3 Occupational Injury and Occupational Diseases

To protect safety and health of the employees and workers who are not employees, MSScorps devotes to lower risks in the working environment and expect to achieve the goals of zero occupational incident and zero injury. In 2023, there was no occupational injury or disease on the Company's employees and workers who are not employees. The number of deaths caused by occupational injury and disease was 0 and the Company 's occupational disaster rate was 0%.

Item	Male employee	Female employee
Recordable incident of occupational injury	0	0
Number of severe occupational injury	0	0
Number of deaths caused by occupational injury	0	0
Number of cases of occupational disease	0	0
Statistics of total working hours (hours)	651,448	403,147
Recordable ratio of occupational injury	0	0
Ratio of severe occupational injury	0	0
Ratio of death caused by occupational injury	0	0
Occupational disease rate (ODR)	0	0
Hours of absence	5,774.5	5,933
Absence rate	0.89%	1.47%

Note 1: Recordable rate of occupational injury = ( Number of recordable occupational injury / total working hours ) \* 200,000.

Note 2: Severe occupational injury follows domestic laws or GRI criteria. It refers to the injury that causes interruption of work and is difficult to recover to the health status before injury within 6 months.

Note 3 : Absence rate = ( (Occupational sickness leave+ general sick leave+ personal leave ) / total working hours ) x100%. In 2023, the overall absence rate was 1.11%.

# 4.4.4 Health Promotion Measures

#### Health Examination and Consultation with Doctors or Nurses

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and Social Cohesion

MSScorps conducts health examination on all the employees every two years. If it is found abnormality on the overwork survey or overload assessment, the medical and nursing personnel at the site will provide the related employee health instruction and subsequent follow-up management. In addition, we also work with appointed clinics to provide employees several medical services, such as the first-aid station, occupational disease clinics, labor health checkup, and general outpatient services. We also invite the professional appointed medical and nursing personnel to provide consultation services at the site of MSScorps regularly. In 2023, employee health examinations have been conducted. Regarding medical consultations, the on-site occupational health services were scheduled once every three months and have all been completed.

#### Statistics of Number of People Using Medical Consultation Service in 2023

ltem	Number of people
Maternity protection	7
Health examination and consultation	50
New employee health examination	33
Psychological case	0
Personal consultation	2
Total	92



#### **Maternity Health Protection**

Occupational health and safety in MSScorps is currently managed by professional personnel who have occupational safety certificates at the Administrative Management Department. We have labor protection plans in place and implement the four major prevention programs for occupational safety and health according to laws. For female employees, we have "workplace maternity health protection program" for evaluation in two stages, during pregnancy and after childbirth. In addition, the Company also has a nursery room and offer a specially-appointed day care center so that the female employees in the Company can have a working environment that makes them

feel at ease.



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#### **Implementation of Fire Drills**

MSScorps established "Safety and Health Code of Response" and "Emergency Response Procedures" as well as regularly inspect fire-fighting safety equipment, such as fire extinguishing equipment, alarm equipment, and shelter and evacuation equipment. In addition, MSScorps HQ is a rental building. According to the fire-fighting regulations of the building, a fire drill and fire-fighting equipment inspection will be conducted regularly every year. Through actual simulation practice of the accident, we ensure relevant personnel are able to make correct and timely response based on the emergency response procedures when there is a fire to achieve the target of lowering the impact of the incident to the least.

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# 4.5 Social Public Welfare and Care

#### 4.5.1 Social Care

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Instruction of Using a Fire Extinguisher and Actual Practice

**Emergency Shelter and** Evacuation Drill

Face-to-face Instruction of Using Fire Hydrants

MSScorps have actively devoted to social public welfare for many years and adopt a care policy of "from child to elderly". The President Office focuses on different life stages in young generation, mid-aged adults, and elderly to plan different events. Since 2013, we have provided care and donation to St. Francis Xavier Home for Children and Juvenile, Home for Children and Youth, and Home for Girls. In 2017, we also participated in "Kaohsiung College of Dreams" to provide learning and subsidy of computer equipment to children in the vulnerable families as well as offer free after-school lessons. We expect to implement our corporate social responsibility, integrate resources, and assist children in the low income households for their studying to achieve equality of education. As for the care to elderly, we appropriate NT\$200,000 every vear for the donation to elderly care in Kaohsiung. Besides, we also emphasize environment-related issues very much and respond to "CSR@CommonWealth" #action initiative of doing one thing for Tamsui River to reduce the serious pollution to water resources and make an effort to water resource reservation. We also support Lanyu Environmental Protection Plan. MSScorps encourages employees to engage with various public welfare activities and begin with us. Currently, we plan to appropriate less than 1% of the annual profits every year for the purpose of social public welfare and anticipate bring out our social impact from top to down and fulfill the concept of giving back to the society.

Dimension	Society- 「Elderly care」	Environment
Area	Elderly groups	Water and ecological conservation
Corresponded SDGs	2 WHERE 3 GOOD REALTY 	14 HE AND MARK
Action explanation	In 2022, a total donation of NT\$100,000 was made to the Smiling Marionette Troupe, whose members have an average age of 80, to support the promotion and establishment of marionette culture. We supported the community care action launched by Kaohsiung Fuguo Community Development Association. From 2019 to 2021, we donated NT\$500,000,and in 2023 we donated NT\$300,000 for the purpose of elderly care in Kaohsiung. In response to Elderly Care Program, we donated to Kaohsiung Fuguo Community to carry out an Integrated Prevention/Delay Disability Health Care Service for Older Patients plan.	thing for Tamsui River to support the river improvement action. 【給全體同仁的-封信 #為淡水河做-件事】

About the Report	Message from the ESG Governance Chairman & Strategy		Innovative Products and Forward-Looking Services	Corporate Governance and Risk Management	Diversity, Inclusion, and Social Cohesion	Appendix	MATERIAL SCIENCE MEMORYLEG
Statement of u		s reported in accordance with the GRI Standard nuary 1, 2023, to December 31, 2023).	s for 2023				
Appendix 1: G	RI Standards Index						
GRI Standards	Content	Corresponding Chapters		Descr	iption		Page
GRI 1 : Foundatio	on 2021						
Applicable GRI Se	ector Standard(s) : Not Applicable.						
GRI2 : General D	Disclosures 2021						
The Organization	and its Reporting Practices						
2-1	Organizational details	Overview of MSScorps					17
2-2	Entities included in the organization's sustainability reporting	About the Report					3
2-3	Reporting period, frequency and contact point	About the Report					3
2-4	Restatements of information		The past waste informa	ation has been corrected t	his year. Please refer to P 27	of the report.	27
2-5	External assurance	About the Report					3 80
Activities and Wo	orkers						
2-6	Activities, value chain and other business relationships	About MSScorps 1.3.1 Supplier Management					17 \ 27
2-7	Employees	4.1.2 Manpower composition					59
2-8	Workers who are not employees	4.1.2 Manpower composition					59
Governance							
2-9	Governance structure and composition	Sustainable Development Strategy 3.1.1 MSScorps Organizational Structure 3.1.2 State of Operation of the Board of Directors and Functional Committees					6 42 43
2-10	Nomination and selection of the highest governance body	3.1.2 State of Operation of the Board of Directors and Functional Committees					43

				Climate Strategy and		Corporate			
About the	Message from the	ESG Governance		Environment	Innovative Products and	Governance and Risk	Diversity, Inclusion,		
Report	Chairman	& Strategy	About MSS corps	Management	Forward-Looking Services	Management	and Social Cohesion	Appendix	3.330円を見たして、 ASSCORPS CO., LTD.

#### Appendix 1: GRI Standards Index (Continued)

GRI Standards	Content	Corresponding Chapters	Description	Page
2-11	Chair of the highest governance body	3.1.2 State of Operation of the Board of Directors and Functional Committees		43
2-12	Role of the highest governance body in overseeing the management of impacts	Sustainable Development Strategy Stakeholder Engagement 3.1.1 MSScorps Organizational Structure		6 9 42
2-13	Delegation of responsibility for managing Impacts	Sustainable Development Strategy 3.1.1 MSScorps Organizational Structure		6 42
2-14	Role of the highest governance body in sustainability reporting	Sustainable Development Strategy 3.1.1 MSScorps Organizational Structure		6 42
2-15	Conflicts of interest	3.1.2 State of Operation of the Board of Directors and Functional Committees		43
2-16	Communication of critical concerns	3.1.2 State of Operation of the Board of Directors and Functional Committees		43
2-17	Collective knowledge of the highest governance body	3.1.2 State of Operation of the Board of Directors and Functional Committees		45
2-18	Evaluation of the performance of the highest governance body	3.1.3 Board of Director performance Assessment		46
2-19	Remuneration policies	_	The remuneration policy for MSScorps Board of Directors and senior managers follows "Methods for Remuneration to Directors and Managerial Officers". It includes fixed salary and floating salary, severance pay, retirement pension, various bonuses, and transportation allowance. No recovery mechanism is established yet. Please refer to 2023 Annual Report for the remuneration to the Board of Directors and senior managers.	-
2-20	Process to determine remuneration	3.1.3 Board of Director performance Assessment		46
2-21	Annual total compensation ratio	_	Annual total compensation ratio is confidential information of MSScorps, so we provide 'confidentiality constraints' as the reason for omission in this case.	-
Strategy, Policies a	and Practices			
2-22	Statement on sustainable development strategy	Message from the Chairman		4
2-23	Policy commitments	4.3.1 Human Rights Management		63
2-24	Embedding policy commitments	4.3.1 Human Rights Management 4.3.2 Human Rights Due Diligence		63 64

About the Report	Message from the Chairman	ESG Governance & Strategy	About MSS corps	Climate Strategy and Environment Management	Innovative Products and Forward-Looking Services	Corporate Governance and Risk Management	Diversity, Inclusion, and Social Cohesion	Appendix	MATERIAL SCIENCE SERVICE ARKIAR MR DA

#### Appendix 1: GRI Standards Index (Continued)

<u>Appendix 1. OKI Standards Index (Continued)</u>										
GRI Standards	Content	Corresponding Chapters	Description	Page						
2-25	Processes to remediate negative impacts	Materiality Analysis 1.1.1 Climate Actions 4.3.2 Human Rights Due Diligence		20 64						
2-26	Mechanisms for seeking advice and raising concerns	4.3.3 Employee communication 3.2.1 Ethical Management Reporting Mechanism		66 47						
2-27	Compliance with laws and regulations	3.3.1 Regulatory Compliance System		48						
2-28	Membership associations	Qualification of Public Association and Society		18						
Stakeholder Engag	gement									
2-29	Approach to stakeholder engagement	Stakeholder Engagement		10						
2-30	Collective bargaining agreements	-	The Company does not establish an employee union and does not enter collective bargaining agreement in 2023.	-						
GRI 3 : Material To	opics 2021									
Disclosure of Mate	erial Topics									
3-1	Process to determine material topics	Identification of Material Issues		12						
3-2	List of material topics	Identification of Material Issues		12						

5-2			12
3-3	Management of material topics	Sustainable Development Strategy Material Issues Management	6 15

#### GRI 200 Economic Topics

#### GRI 201: Economic Performance 2016

GRI201-1	Direct economic value generated and distribution	Business Performance	18
GRI201-2	Financial implications and other risks and opportunities due to climate change		20

About the Report	Message from the ES Chairman	G Governance & Strategy	About MSS corps	Climate Strategy and Environment Management	Innovative Products and Forward-Looking Services	Corporate Governance and Risk Management	Diversity, Inclusion, and Social Cohesion	Appendix	MATERIAL SCIENCE REHIEVENT
Appendix 1:	<b>GRI Standards Index</b>	(Continue	<u>d)</u>						
GRI Standards	Content		Corresponding	Chapters		Descr	iption		Page
GRI 202 Market Pr	resence 2016								
GRI202-1	Ratios of standard entry level by gender compared to loca minimum wage		.1 Talent Recruitment						58
GRI 204 Procurem	ent Practices 2016								
GRI204-1	Proportion of spending on suppliers	local 1.3.	.1 Supplier Management						27
GRI 205 Anti-corru	uption 2016								
GRI205-3	Confirmed incidents of corr and actions taken	ruption 3.2	Ethical Management						47
GRI 206 Anti-com	petitive Behavior 2016								
GRI206-1	Legal actions for anti-comp behavior, anti-trust, and mc practices		Ethical Management						47
GRI 300 Environm	ental topics								
GRI 302 Energy 20	016								
GRI302-1	Energy consumption within organization	1.2.	.1 Energy Policy and Manag	ement					25
GRI 303 Water and	d Effluents 2018								
GRI303-3	Water withdrawal	1.2.	.3 Water Resource Policy an	d Management					26
GRI303-4	Water discharge	1.2.	.3 Water Resource Policy an	d Management	Since Msscorps' water manufacturing, or agric	r usage is solely for dome	stic purposes, with no water used nestic water used is discharged ir	d for production,	26
GRI303-5	Water consumption	1.2.	.3 Water Resource Policy an	d Management	system and enters wast	ewater treatment after us	e. Therefore, it is assumed that the harge volumes are consistent.	nere is no water	26
GRI 305 Emissions	2016								
GRI305-1	Direct (Scope 1) GHG emiss	ions 1.1.	.2 Greenhouse Gas Emissior	ns and Management					25
GRI305-2	Energy indirect (Scope 2) G emissions	HG 1.1.	.2 Greenhouse Gas Emissior	ns and Management					25

GRI 400 Social topics	About the Report	Message from the ESG Governance Chairman & Strategy	e	Climate Strategy and Environment Management	Innovative Products and Forward-Looking Services	Corporate Governance and Risk Management	Diversity, Inclusion, and Social Cohesion	Appendix	MATERIAL SCIENCE REVIEWENT
GRI 306 Waste 2020       Vaste generated       1.24 Waste Policy and Management       77         GRI 400 Social topic       GRI 400 Social topic       Second S	Appendix 1	: GRI Standards Index (Contin	ued)						
GRI306-3Wate generated1.2.4 Wate Policy and Management2.7GRI 400 Social LogGRI 400 Social LogSeries and employe1.2.4 Wate Policy and Management59GRI 401 ImNew mployee hires and employee1.4.1 Manpower composition59GRI 401 2Benefits provided to full-time employees that are not provided to employees that and safety4.10 Cocupational Safety and Health Hazard employees 	GRI 準則	揭露項目	對應章餌	ក្		說	明		頁碼
GRI 400 Social topics	GRI 306 Waste 20	)20							
GR1401 Employment z016GR4001-10Num over phologee hires and employee lum over1.2 Manpower composition59GR401-20Benefits provided to full-time temporary or part-time employee1.4 Employee Welfare System61GR1401-20Parental leave4.1.4 Employee Welfare System61GR1403-20Parental leave4.1.4 Employee Welfare System61GR1403-10Occupational health and safety mangement System4.1.0 Ccupational Safety and Health Management67GR1403-20Decupational health and safety and incident investigation4.2.0 Occupational Safety and Health Management69GR1403-30Occupational health services4.4.1 Health Promotion Measures69GR1403-40Worker participation, consultation, nad erfort, investigation on occupational settim and safety4.4.1 Accupational Safety and Health Hazard69GR1403-50Worker training on occupational settim and safety4.4.2 Occupational Safety and Health Hazard69GR1403-60Worker training on occupational settim and safety4.4.2 Occupational Safety and Health Hazard69GR1403-60Worker training on occupational settim and safety4.4.2 Occupational Safety and Health Hazard69GR1403-70Worker training on occupational settim and safety4.4.2 Occupational Safety and Health Hazard69GR1403-60Worker training on occupational settim and safety4.4.2 Occupational Safety and Health Hazard69GR1403-60Worker training on occupational settim and safety4.4.4 Health Promotion Measures6	GRI306-3	Waste generated	1.2.4 Waste Policy and Manage	ment					27
RH401-10New employee hires and employee turnover4.12 Manpower composition59GR1401-20Benefits provided to full-time employees that are not provided to turnover or part-time employees1.4 Employee Welfare System61GR1401-30Parental leave4.14 Employee Welfare System61GR1403-100Coupational health and Safety 201856GR1403-10Coupational health and Safety 20184.10 Coupational Safety and Health Management67GR1403-20Coupational health and Safety and incident investigations4.41 Ocupational Safety and Health Hazard dentification, risk assessing69GR1403-31Ocupational health services4.44 Health Promotion Measures69GR1403-40Worker participation, consultation, health and safety4.44 Health Promotion Measures69GR1403-50Worker participation, consultation, health and safety4.20 Coupational Safety and Health Hazard69GR1403-61Worker participation, consultation, health and safety4.44 Health Promotion Measures69GR1403-70Worker participation, consultation, health and safety4.20 Coupational Safety and Health Hazard69GR1403-61Worker participation, consultation, health and safety4.44 Health Promotion Measures69GR1403-62Worker participation, consultation, health and safety4.40 Coupational Safety and Health Hazard69GR1403-62Worker participation on occupational health and safety4.44 Health Promotion Measures69GR1403-62Worker participation on occupational heal	GRI 400 Social top	pics							
GRI401-10turnoverAL2 Mail Juwer CompositionSPGRI401-20Benefits provided to full-time employees that are not provided to temporary or part-time employees4.14 Employee Welfare System61GRI401-30Parental leave4.14 Employee Welfare System61GRI403-10Occupational health and Safety 201857GRI403-10Occupational health and Safety and circident investigation4.4.1 Occupational Safety and Health Maagement67GRI403-20Alar didentification, risk assessment and incident investigation4.4.2 Occupational Safety and Health Hazard didentification67GRI403-30Occupational health services4.4.4 Health Promotion Measures69GRI403-40Averker participation, consultation, and communication on occupational health and safety4.4.4 Health Promotion Measures69GRI403-50Verker training on occupational ealth and safety4.4.4 Health Promotion Measures69GRI403-50Provention of worker health ealth and safety4.4.4 Health Promotion Measures69GRI403-60Promotion of worker health ealth and safety4.4.4 Health Promotion Measures69GRI403-70Provention and mitigations elational health and safety and Health Management69GRI403-70Provention and mitigations elational health and safety and Health Management69GRI403-70Provention and mitigations elational health and safety and Health Management69GRI403-70Provention and mitigations elational health and safety and Health Management69GRI40	GRI 401 Employm	ient 2016							
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GRI 403 Occupational Health and Safety 2018Carcupational health and Safety 2018GRI403-1Occupational health and Safety and incident investigation4.4.1 Occupational Safety and Health Management dentification67GRI403-2Hazard identification, risk assessment and incident investigation4.4.2 Occupational Safety and Health Hazard dentification67GRI403-3Occupational health services4.4.4 Health Promotion Measures69GRI403-4Worker participation, consultation, health and safety4.4.4 Health Promotion Measures69GRI403-5Worker training on occupational health and safety4.4.2 Occupational Safety and Health Hazard dentification69GRI403-6Promotion of worker health4.4.4 Health Promotion Measures69GRI403-7Prevention and mitigation of vorker training on occupational health and safety4.4.4 Health Promotion Measures69GRI403-7Prevention and mitigation of vorker training on occupational health and safety4.4.1 Occupational Safety and Health Management69	GRI401-2	employees that are not provided to	4.1.4 Employee Welfare System						61
GRI403-1Occupational health and safety management system4.1 Occupational Safety and Health Management67GRI403-2Hazard identification, risk assessment and incident investigation4.4.2 Occupational Safety and Health Hazard dentification67GRI403-3Occupational health services4.4.4 Health Promotion Measures69GRI403-4Worker participation, consultation, and safety4.4.4 Health Promotion Measures69GRI403-5Worker training on occupational health and safety4.4.2 Occupational Safety and Health Hazard dentification69GRI403-6Promotion of worker health health and safety4.4.2 Occupational Safety and Health Hazard identification69GRI403-7Prevention and mitigation of occupation and mitigation of occupation and mitigation of occupation and mitigation of prevention and mitigation of occupational health and safety4.4.1 Occupational Safety and Health Management69GRI403-7Prevention and mitigation of prevention and mitigation of occupational health and safety ingletion ships4.4.1 Occupational Safety and Health Management69	GRI401-3	Parental leave	4.1.4 Employee Welfare System						61
GRI403-1management system4.4.1 Occupational Safety and Health Management67GRI403-2Hazard identification, risk assessment and incident investigation4.4.2 Occupational Safety and Health Hazard Identification67GRI403-3Occupational health services4.4.4 Health Promotion Measures69GRI403-4Worker participation, consultation, neath and safety4.4.4 Health Promotion Measures69GRI403-5Worker training on occupational health and safety4.4.2 Occupational Safety and Health Hazard Identification69GRI403-6Promotion of worker health4.4.4 Health Promotion Measures69GRI403-7Promotion of worker health4.4.4 Health Promotion Measures69GRI403-7Grevention and mitigation of occupational health and safety relationships4.4.1 Occupational Safety and Health Management67GRI403-7Grevention and mitigation of occupational health and safety relationships4.1 Occupational Safety and Health Management67	GRI 403 Occupati	onal Health and Safety 2018							
GRH403-2and incident investigationIdentification67GR1403-3Occupational health services4.4.4 Health Promotion Measures69GR1403-4Worker participation, consultation, and communication on occupational health and safety4.4.4 Health Promotion Measures69GR1403-5Worker training on occupational health and safety4.4.2 Occupational Safety and Health Hazard69GR1403-6Promotion of worker health4.4.2 Occupational Safety and Health Hazard67GR1403-7Prevention and mitigation of occupational health mod safety relational health and safety4.1 Occupational Safety and Health Management67GR1403-7Prevention and mitigation of occupational health by business relationships4.1 Occupational Safety and Health Management67	GRI403-1		4.4.1 Occupational Safety and H	lealth Management					67
GRI403-4Worker participation, consultation, health and safety4.4 Health Promotion Measures69GRI403-5Worker training on occupational health and safety4.4.2 Occupational Safety and Health Hazard67GRI403-6Promotion of worker health4.4.4 Health Promotion Measures69GRI403-7Prevention and mitigation of winpacts directly linked by business4.4.1 Occupational Safety and Health Management69	GRI403-2			lealth Hazard					67
GRI403-4and communication on occupational health and safety4.4 Health Promotion Measures69GRI403-5Worker training on occupational health and safety4.4.2 Occupational Safety and Health Hazard dentification67GRI403-6Promotion of worker health4.4.4 Health Promotion Measures69GRI403-7Prevention and mitigation of occupational health and safety impacts directly linked by business4.1 Occupational Safety and Health Management69	GRI403-3	Occupational health services	4.4.4 Health Promotion Measur	es					69
GRI403-5health and safetyIdentification67GRI403-6Promotion of worker health4.4.4 Health Promotion Measures69GRI403-7Prevention and mitigation of occupational health and safety impacts directly linked by business4.4.1 Occupational Safety and Health Management67GRI403-7GRI403-7A.1.1 Occupational Safety and Health Management6767	GRI403-4	and communication on occupational	4.4.4 Health Promotion Measur	es					69
GRI403-7Prevention and mitigation of occupational health and safety impacts directly linked by business relationships4.4.1 Occupational Safety and Health Management67	GRI403-5			lealth Hazard					67
GRI403-7 occupational health and safety impacts directly linked by business relationships 4.4.1 Occupational Safety and Health Management 67	GRI403-6	Promotion of worker health	4.4.4 Health Promotion Measur	es					69
GRI403-9Work-related injuries4.4.3 Occupational Injury and Occupational Disease69	GRI403-7	occupational health and safety impacts directly linked by business	4.4.1 Occupational Safety and H	lealth Management					67
	GRI403-9	Work-related injuries	4.4.3 Occupational Injury and O	ccupational Disease					69

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Report	Chairman	& Strategy	About MSS corps	Management	Forward-Looking Services	Management	and Social Cohesion	Appendix	浜銀科技設份有際公司 MSSCORPS CO., LTD.

Appendix 2: Sustainability Accounting Standards Board (SASB) Metrics Comparison Table : (Professional & Commercial Services) Scope: MSScorps operating location in Taiwan.

#### Sustainability Disclosure Topics & Metrics

Торіс	Metric	Category	Code	Corresponding Chapters	Page
	Description of approach to identifying and addressing data security risks	Qualitative	SV-PS-230a.1	3.5.2 Information Security Management Measures	55
Data Security	Description of policies and practices relating to collection, usage, and retention of customer information	Qualitative	SV-PS-230a.2	3.5.3 Customer Privacy Protection	55
(1 (2 (2 P	<ol> <li>Number of data breaches,</li> <li>Percentage involving customers' confidential business information (CBI) or personally identifiable information (PII),</li> <li>Number of customers affected</li> </ol>	Quantitative	SV-PS-230a.3	3.5.2 Information Security Management Measures 3.5.3 Customer Privacy Protection	53 56
	Percentage of gender and racial/ethnic group representation for (1) executive management and (2) all other employees	Quantitative	SV-PS-330a.1	4.1.2 Manpower Composition	59
Workforce	(1) Voluntary and (2) involuntary turnover rate for employees	Quantitative	SV-PS-330a.2	4.1.2 Manpower Composition	59
Diversity & Engagement	Employee engagement as a percentage	Quantitative	SV-PS-330a.3	Employee engagement survey has not been conducted yet this year. In the future, it will be planned for implementation step by step.	-
	Description of approach to ensuring professional integrity	Qualitative	SV-PS-510a.1	3.2 Ethical Management	47
Professional Integrity	Total amount of monetary losses as a result of legal proceedings associated with professional integrity	Quantitative	SV-PS-510a.2	3.2 Ethical Management 3.3.1 Regulatory Compliance System	47 48

#### **Activity Metrics**

Metric	Category	Code	Corresponding Chapters	Page
Number of employees by: (1) full-time and part-time, (2) temporary, and (3) contract	Quantitative	SV-PS-000.A	4.1.2 Manpower Composition	59
Employee hours worked and percentage billable	Quantitative	SV-PS-000.B	4.1.3 Remuneration and Performance Assessment	61

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				Climate Strategy and		Corporate			
About the	Message from the	ESG Governance		Environment	Innovative Products and	Governance and Risk	Diversity, Inclusion,		
Report	Chairman	& Strategy	About MSS corps	Management	Forward-Looking Services	Management	and Social Cohesion	Appendix	,我對林設份有限公司 MSSCORPS CO., LTD.

#### Appendix 3 : Rules Governing the Preparation and Filing of Sustainability Report by TWSE Listed Companies Table 1-14 Other Electronics Industries Metrics Comparison Table

No.	Metric	Chapter	State of annual disclosure	Page
1	Total energy consumption, ratio of purchased electricity, and renewable energy utilization rate	1.2.1 Energy Policy and Management	In 2023, the total energy consumption was 25,870.4 GJ. The ratio of the purchased electricity to the total energy consumption was 92.9%. MSScorps did not use renewable energy in Taiwan.	25
2	Total water withdrawal and total water consumption	1.2.3 Water Resource Policy and Management	The source of water in MSScorps is Taiwan Water Corporation. In 2023, the total water withdrawal was around 10.5 million liters (thousand m <sup>3</sup> ). Since our company's water usage is solely for domestic purposes, there is no water used for production, manufacturing, or agricultural irrigation. Domestic water, after use, is discharged into the sewer system for wastewater treatment. Therefore, it is assumed that there is no water consumption, meaning the withdraw and discharge volumes are equal.	26
3	Weight and recycling ratio of the hazardous waste generated	1.2.4 Waste Policy and Management	Please refer to 1.2.4 Waste Policy and Management for the weight statistics of hazardous waste. The hazardous waste generated by MSScorps labs includes chemical waste liquid, acid liquid, and empty glass bottles. They are all commissioned to qualified waste disposal providers for removal and disposal. None of the waste currently generated by the company can be recycled.	27
4	Description of category, number of people, and ratio of occupational incidents	4.4.3 Occupational Injury and Occupational Diseases	In 2023, there was no incident of occupational injury and disease on the Company 's employees and contractors. Number of death caused by occupational injury and diseases was 0 person and the Company 's occupational disaster rate was 0%.	69
5	Disclosure of product lifecycle management, including the weight of scrapped products and electronic waste and the recycling ratio (Note 1)	-	Not applicable; the Company mainly provides analysis services.	-
6	Description of risk management related to the key materials used	1.3.1 Supplier Management	Not applicable; The company mainly provides analysis services. The purchase unit in MSScorps selects excellent suppliers based on quality, price, and delivery according to the actual demands of the Company to stabilize the service quality of supply chain. In addition, external calibration suppliers must obtain the third-party certification by Taiwan Accreditation Foundation (TAF) to ensure lab quality and reduce risks.	27
7	Total money loss caused by lawsuits related to the regulations of anti-competitive behavior	3.2 Ethical Management	In 2023, there was no behavior related to corruption and discrimination as well as the violation of anti-competition, anti-trust, and monopoly.	47
8	Production capacity of main products based on the product category	-	MSScorps mainly provides analysis services. Since the service is not all priced by quantity, it is impossible to reasonably calculate its production capacity and quantity. In 2023, Production amount is 1,183,576 case volume/NT\$ Thousand.	-

				Climate Strategy and		Corporate			
About the	Message from the	ESG Governance		Environment	Innovative Products and	Governance and Risk	Diversity, Inclusion,		
Report	Chairman	& Strategy	About MSS corps	Management	Forward-Looking Services	Management	and Social Cohesion	Appendix	現錄科技設份有限公司     MSSCORPS CO., LTC     MSSCORPS     MSSCORPS CO., LTC     MSSCORPS     MSSCORP     MSSCORPS     MSSCORPS     MSSCORPS     MSSCORP     MSSCORPS     MSSCORP     M

#### Appendix 4: TCFD (Task Force on Climate-Related Financial Disclosures · TCFD) and Listed Companies Climate-related Information Index Table

Recommen	dations and Supporting Recommended Disclosures of TCFD	Listed Companies Climate-related Information	Corresponding chapters	Page
	Governance	e		
TCFD 1(a)	Describe the board's oversight of climate-related risks and opportunities.	1. Describe the oversight and governance on climate-related risks and opportunities implemented by the Board of Directors and management	1.1.1 Climate	20
TCFD 1(b)	Describe management's role in assessing and managing climate-related risks and opportunities.	level.	Actions	
	Strategy			
TCFD 2(a)	Describe the climate-related risks and opportunities the organization has identified over the short, medium, and long Term.	2. Describe how the climate risks and opportunities identied impact the company's business, strategies, and nance ( in short term, medium term, and long term).	1.1.1 Climate Actions	20
		3. Describe impacts of extreme weather events and transitional actions on finance.	1.1.1 Climate Actions	20
TCFD 2(b)	Describe the impact of climate-related risks and opportunities on the organization's businesses, strategy, and financial planning.	7. Describe the basis for price setting if internal carbon pricing is employed as a tool for planning.	The Company does not use internal carbon pricing as the planning tool.	-
TCFD 2(c)	Describe the resilience of the organization's strategy, taking into consideration different climate-related scenarios, including a 2°C or lower scenario.	5. Describe the scenarios, parameters, assumptions, analysis factors and major financial impacts if scenario analysis is employed to assess the resilience against climate change risks.	The Company does not use scenario analysis to evaluate resilience in facing climate change risks.	-
	Risk Managem	nent	, j	
TCFD 3(a)	Describe the organization's processes for identifying and assessing climate-related risks.			20
TCFD 3(b)	Describe the organization's processes for managing climate-related risks.	4. Describe how to integrate the identication, assessment, and management process of climate risks in the overall risk management system.	1.1.1 Climate Actions	
TCFD 3(c)	Describe how processes for identifying, assessing, and managing climate-related risks are integrated into the organization' s overall risk management.			

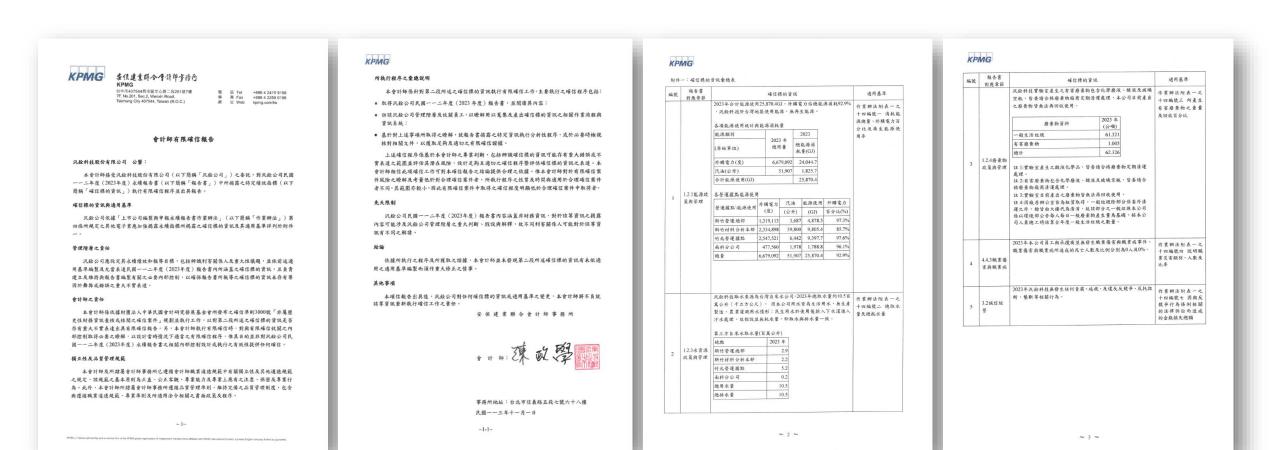
About the Report	Message from the Chairman	ESG Governance & Strategy	About MSS corps	Climate Strategy and Environment Management	Innovative Products and Forward-Looking Services	Corporate Governance and Risk Management	Diversity, Inclusion, and Social Cohesion	Appendix	

#### Appendix 4: TCFD (Task Force on Climate-Related Financial Disclosures · TCFD) and Listed Companies Climate-related Information Index Table (Continued)

Recomment	dations and Supporting Recommended Disclosures of TCFD	Listed Companies Climate-related Information	Corresponding chapters	Page
	Metrics and Ta	nrgets		
	Disclose the metrics used by the organization to assess climate-related risks and opportunities in line with its strategy and risk management process.	6. Describe the content of the plan and the indicators and targets used to identify and manage physical risks and transition risks if there is any transition plan to respond or manage climate-related risks	1.1.1 Climate Actions	20
TCFD 4(b)	Disclose Scope 1, Scope 2, and, if appropriate, Scope 3 greenhouse gas (GHG) emissions, and the related risks.	9. GHG inventory and assurance	The Company plans to complete greenhouse gas verification in the whole company by 2026 and complete the third-party verification or validation by 2028.	-
TCFD 4(c)	Describe the targets used by the organization to manage climate-related risks and opportunities and performance against targets.	8. Describe the activities covered, scope of greenhouse gas emissions, planning time horizons, annual progress, and other information if climate-related goals are set; describe the sources and quantity of carbon credits offset or the number of renewable energy certificates (RECs) if carbon offsets or RECs are used to achieve relevant targets.	1.1.2 Greenhose Gas Emissions 1.2.1 Energy policy and Management	25

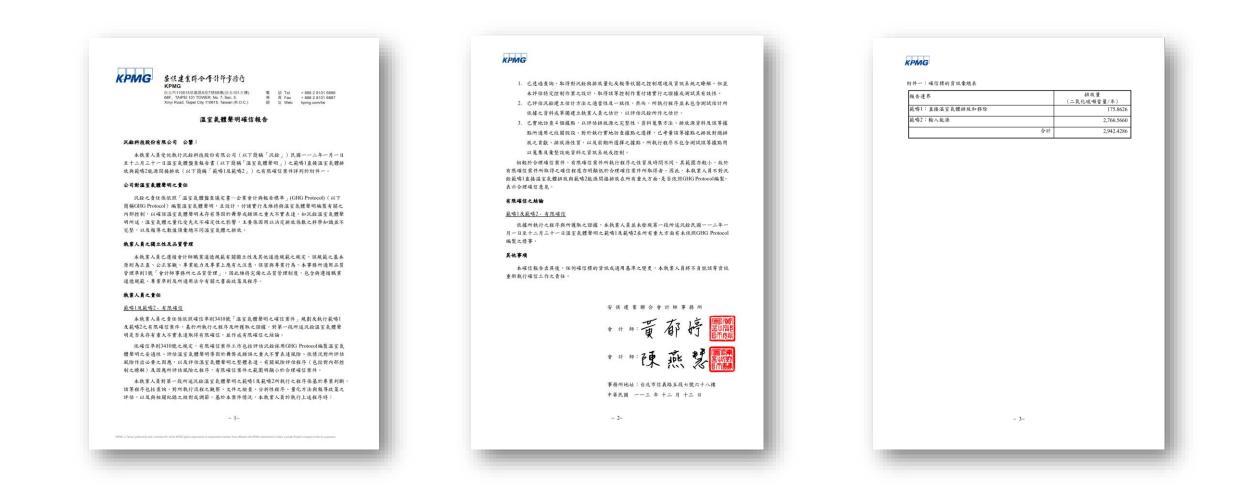
				Climate Strategy and		Corporate			
About the	Message from the	ESG Governance		Environment	Innovative Products and	Governance and Risk	Diversity, Inclusion,		
Report	Chairman	& Strategy	About MSS corps	Management	Forward-Looking Services	Management	and Social Cohesion	Appendix	具設料技設份有限公 MSSCORPS CO., LT

#### Appendix 5: Limited Assurance Report from CPAs



About the Report	Message from the Chairman	ESG Governance & Strategy	About MSS corps	Climate Strategy and Environment Management	Innovative Products and Forward-Looking Services	Corporate Governance and Risk Management	Diversity, Inclusion, and Social Cohesion	Appendix	<b>™S</b> E	MATERIAL SCIENCE SERVICE 汎錠料技能分考開公司 MSSCORPS CO., LTD.
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#### Appendix 6: Greenhouse Gas Assertions Assurance Report from CPAs



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